



DHISHAN COMMERCE ACADEMY

PRESENTS

MCQ ON ISCA

JAM SERIES-1



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CHAPTER 2

Information system Concepts

1. **Best definition to define a human being in terms of system?**
 - a) Physical, probabilistic, manual, close.
 - b) Physical, probabilistic, manual, close/open.
 - c) Physical, probabilistic, automatic, close.
 - d) Physical, probabilistic, manual, open.
2. **Which of the following is not major area of computer based application?**
 - a) Finance and accounts
 - b) Reporting
 - c) Inventory and stores management.
 - d) Production and manufacturing.
3. **An information system comprises of?**
 - a) Hardware & software
 - b) Network
 - c) Data & People
 - d) All of the above
4. **Among which of the following don't form part of transaction processing system.**
 - a) Input
 - b) Storage
 - c) Internal controls
 - d) Output
5. **On which level of the management, TPS is operational.**
 - a) Middle Level
 - b) Lower level
 - c) Upper Level
 - d) None of the above.
6. **System that supports processing and storage of knowledge and data. Such system is known as:**
 - a) Management support system
 - b) Office automation system
 - c) Knowledge level system
 - d) Knowledge management system.
7. **Moving from top to bottom in IS triangle, kindly arrange the following in the sequence in which they are present and available:**
 - a) MIS,DSS,ESS
 - b) EIS,DSS,KMS,TPS
 - c) TPS,KMS,DSS,MIS
 - d) TPS, KMS,DSS,EIS

8. Which of the following is not a component of electronic message communication system:
- a) E-mail
 - b) Voice-mail
 - c) Facsimile
 - d) Post
9. A Company ABC Ltd. is facing trouble paying incentive to its sales representatives. The incentive is paid on the basis of sales turnover achieved region-wise. Company has appointed you as a consultant asking your input as to which type of system they need to create to solve the problem. Please guide
- (a) MIS
 - (b) TPS
 - (c) EIS
 - (d) ESS
10. A sales person at the supermarket store scans the codes printed on the product for generating bill. Such activity is classified as
- (a) TPS
 - (b) OAS
 - (c) MIS
 - (d) EIS
11. Which of the following provide reports to management that can help in making effective, structured types as applicable to decisions of day-to-day operations
- (a) TPS
 - (b) OAS
 - (c) MIS
 - (d) EIS
12. Which is of the following is a misconception about MIS?
- (a) MIS is a bunch of technology.
 - (b) Unsupportive staff.
 - (c) Unstructured decision.
 - (d) None of the above.
13. Which of the following is true in case of constraints confronted in operating MIS?
- (a) Lack of cooperation from staff.
 - (b) Sub-system selection problem
 - (c) Absence of standardization concept.
 - (d) All of the above.
14. A gaming company is considering a new casino in Pennsylvania. To decide whether it would be a wise business move. The first step is to extract data from internal sources to decide whether the company has the financial strength to expand its operations. From external sources (such as industry data and Pennsylvania demographics), managers might find the data needed to determine whether there's sufficient demand for a casino in the state. Which among from the following system management should follow?
- (a) MIS
 - (b) DSS
 - (c) EIS
 - (d) None of the above.

15. **Business information system that helps in providing solutions to structured problems as also doing routine transactional jobs is**
- (a) TPS
 - (b) DSS
 - (c) ESS
 - (d) None of the above.
16. **While paying online to a merchant, the merchant's website didn't responded well and as such your transactions didn't get complete and a message/mail pops up to retry payment. This issue is related to merchant's :**
- (a) Decision support system.
 - (b) Transaction Processing System.
 - (c) Executive information system.
 - (d) Expert system.
17. **While comparing DSS with TPS, which of the following key indicators can help in differentiating the two system:**
- (a) DSS contains voluminous data.
 - (b) DSS system is more interactive, performs mathematical and qualitative analysis.
 - (c) DSS has larger database then TPS.
 - (d) None of the above.
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19. **Which level of management use information provided by strategic level system?**
- (a) Lower level management
 - (b) Middle level management
 - (c) Upper level management
 - (d) All of the above.
20. **Among the below is not an example of DSS in accounting:**
- (a) Cost accounting system.
 - (b) Capital budgeting system.
 - (c) Receivable/payable management system.
 - (d) General decision support system.
21. _____ **system that supports** business and organizational decision making activities:
- (a) DSS
 - (b) EIS
 - (c) TPS
 - (d) Expert system
22. _____ **system that initiates reasoning process of human expert:**
- (a) DSS
 - (b) Expert system.
 - (c) TPS
 - (d) EIS

23. **An expert system is _____**
(a) Software that supersede others system.
(b) A panel of the experts that are hired for solving the user problems.
(c) Form of hardware that controls other types of hardware.
(d) A software that comprises human expertise or knowledge to take the decision.
24. **This system is concerned with internal information of the business. It is entrusted with the task of receiving input and provides output in form of management reports.**
(a) EIS
(b) MIS
(c) ESS
(d) DSS
25. **This system is concerned with helping the business to make decision in a uncertain situation.**
(a) EIS
(b) MIS
(c) ESS
(d) DSS
26. **Which of the following attribute should a manager should have in order to ensure effective IS functioning.**
(a) Foundation concept.
(b) Business application
(c) Management challenges
(d) All of the above
27. **In DBMS, database implementation is done at 3 levels i.e. physical, logical and external. Which of the statements is true about these levels:**
(a) Physical level involves implementation of database on hard disk.
(b) Physical level defines schema that are divided in to sub-schemas.
(c) Logical level defines schema that are divided in to sub-schemas.
(d) All of the above
28. **_____ System that supports operational manager by keeping track of routine activities. Such system helps in answering questions of daily working of business.**
(a) Knowledge level system
(b) Operational level system
(c) Strategic level system
(d) Management level system
29. **_____ System that supports business to integrate new knowledge into business. It is especially in form of work station and helps data workers.**
(a) Knowledge level system
(b) Operational level system
(c) Strategic level system
(d) Management level system

