

ABBREVIATIONS

The following are the abbreviations which are not available in Institute Compendium but are available in nook and corners of the course material. Hence chance of asking these are probably more.

CTQ	Critical To Qualities
OSHAS	Occupational Safety and Hazard System
PPM	Parts per Million
FCR	First Call Resolution
IATF	International Automotive Task Force
JAMA	Japan Manufacturers Association
SKU	Stock Keeping Unit
CBS	Cost Breakdown Structure
CER	Cost Estimating Relationship
POF	Perfect Order Fulfillment
OFCT	Order Fulfillment Cycle Time
DSCA	Downside Supply Chain Adaptability
SCMC	Supply Chain Management Cost
CCCT	Cash-to-Cash Cycle Time
ROWC	Return on Working Capital
RIMS	Risk and Insurance Management Society
HRP	Human Resources Planning
HRD	Human Resources Development
VAR	Value Added Resellers
CV	Coefficient of Variation