

Certified Information Systems Auditor[™]

Invent Your Future. Get Certified!



December 2009 CISA[®] Exam Bulletin of Information

Early Registration Deadline: 19 August 2009

Final Registration Deadline: 23 September 2009

Exam Date: 12 December 2009

CISA[®]
CERTIFIED INFORMATION SYSTEMS AUDITOR[™]

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"I have worked in all areas of information technology, from hardware maintenance, software development and project management to IT general management. I earned the CISA certification in 1994, and it opened up new avenues of information systems consulting for me."

—Avinash Kadam, CISA, CISM, Director of MIEL e-Security Pvt. Ltd., India

Today's complex business and technology environment continues to challenge enterprises seeking to protect and control IT and business systems. In addition, there is an ever-increasing number of government regulations and oversight that require stronger internal control and disclosures. The technical skills, knowledge and practices that ISACA's Certified Information Systems Auditor™ (CISA®) program promotes and evaluates are the building blocks to meeting these challenges.

With the CISA designation comes many professional and personal benefits, including:

- Worldwide recognition for professional experience
- Enhanced knowledge and skills
- Career advancement
- Increased earning potential

GAIN WORLDWIDE RECOGNITION WITH CISA

A growing number of organizations are requiring or recommending that employees become certified. For example, the US Department of Defense (DoD) mandates that information assurance personnel be certified with a commercial accreditation approved by the DoD. CISA is an approved accreditation, signifying the DoD's confidence in the credential. To help ensure success in the global marketplace, it is vital to select a certification program based on universally accepted technical practices. CISA delivers such a program. CISA is recognized worldwide, by all industries, as the preferred designation for information systems (IS) governance, assurance and security professionals.

Enhanced Knowledge and Skills

Earning the CISA designation distinguishes individuals as qualified IS audit, control and security professionals. CIsAs have the proven ability to perform reviews in accordance with globally accepted standards and guidelines to ensure that an enterprise's IT and business systems are adequately controlled, monitored and assessed. The CISA designation ensures employers that their staff have met the current education and experience criteria necessary for successful on-the-job performance.

Career Advancement and Increased Earning Potential

Because the CISA program certifies individuals who demonstrate proficiency in today's most sought-after skills, employers prefer to hire and retain those who achieve and maintain the designation. Whether looking to enhance on-the-job performance or secure a promotion or new position, becoming a CISA sets one apart from other candidates and provides a competitive advantage.

CISA Program Accreditation Renewed Under ISO/IEC 17024:2003

The American National Standards Institute (ANSI) has accredited the CISA certification under ISO/IEC 17024:2003, General Requirements for Bodies Operating Certification Systems of Persons. ANSI, a private, nonprofit organization, accredits other organizations to serve as third-party product, system and personnel certifiers. ISO/IEC 17024 specifies the requirements to be followed by organizations certifying individuals against specific requirements. ANSI's accreditation:

- Promotes the unique qualifications and expertise that ISACA® certifications provide
- Protects the integrity of the certifications and provides legal defensibility
- Enhances consumer and public confidence in the certifications and the people who hold them
- Facilitates mobility across borders or industries



The accreditation is both an international and US accreditation: it is based on an international standard but implemented by ANSI to be recognized in the US and other countries that enter into an arrangement with ANSI. This is in keeping with the purpose of ISO/IEC 17024 to begin standardization of accreditation of personnel certification agencies around the world.

ABOUT THE CISA EXAM

The CISA exam is offered each year and consists of 200 multiple-choice questions that cover the six job practice areas created from the most recent CISA job practice analysis. The practice areas and percentages below indicate the emphasis of questions that will appear on the exam. The job practice analysis was developed and validated using prominent industry leaders, subject matter experts and industry practitioners.

Job Practice Areas

The areas and their definitions are as follows:

- 1. IS audit process (10 percent)**—Provide IS audit services in accordance with IS audit standards, guidelines and best practices to assist the organization in ensuring that its information technology and business systems are protected and controlled.
- 2. IT governance (15 percent)**—Provide assurance that the organization has the structure, policies, accountability, mechanisms and monitoring practices in place to achieve the requirements of corporate governance of IT.
- 3. Systems and infrastructure life cycle (16 percent)**—Provide assurance that the management practices for the development/acquisition, testing, implementation, maintenance and disposal of systems and infrastructure will meet the organization's objectives.

4. **IT service delivery and support (14 percent)**—Provide assurance that the IT service management practices will ensure delivery of the level of services required to meet the organization's objectives.
5. **Protection of information assets (31 percent)**—Provide assurance that the security architecture (policies, standards, procedures and controls) ensures the confidentiality, integrity and availability of information assets.
6. **Business continuity and disaster recovery (14 percent)**—Provide assurance that, in the event of a disruption, the business continuity and disaster recovery processes will ensure the timely resumption of IT services, while minimizing the business impact.

CISA exam questions are developed and maintained carefully to ensure that they accurately test an individual's proficiency in IS audit, control, assurance or security practices. For a description of task and knowledge statements for each area, please refer to www.isaca.org/cisajobpractice.

REQUIREMENTS FOR EARNING CISA CERTIFICATION

To become a CISA, an applicant must:

1. Achieve a passing score on the CISA exam. A passing score on the CISA exam, without completing the required work experience as outlined below, is only valid for five years. If the applicant does not meet the CISA certification requirements within the five year period, the passing score is voided.
2. Submit an application with verified evidence of five years of work experience in the fields of IS auditing, control, assurance or security. Work experience must be gained within the 10-year period preceding the application date for certification or within five years from the date of initially passing the exam.

Substitutions and waivers of such experience, to a maximum of three years, may be obtained as follows:

- A maximum of one year of IS **OR** one year of non-IS auditing experience can be substituted for one year of experience.
- Sixty to 120 completed university semester credit hours (the equivalent of a two-year or four-year degree), not limited by the 10-year preceding restriction, can be substituted for one or two years, respectively, of experience.
- A bachelor's or master's degree from a university that enforces the ISACA-sponsored *Model Curriculum* can be substituted for one year of experience. To view a list of these schools, please visit www.isaca.org/modeluniversities. This option cannot be used if three years of experience substitution and educational waiver have already been claimed.
- A master's degree in information security or information technology from an accredited university can be substituted for one year of experience.

Exception: Two years as a full-time university instructor in a related field (e.g., computer science, accounting, IS auditing) can be substituted for every one year of experience.

As an example, at a minimum (assuming a two-year waiver of experience by substituting 120 university credits), an applicant must have three years of actual work experience. This experience can be completed by:

- Three years of IS audit, control, assurance or security experience
- OR**
- Two years of IS audit, control assurance or security experience and one full year non-IS audit or IS experience or two years as a full-time university instructor.

It is important to note that many individuals choose to take the CISA exam prior to meeting the experience requirements. This practice is acceptable and encouraged although the CISA designation will not be awarded until all requirements are met.

3. Agree to abide by ISACA's Code of Professional Ethics which can be viewed at www.isaca.org/ethics.
4. Agree to abide with IS Auditing Standards as adopted by ISACA, which can be viewed at www.isaca.org/standards.
5. Agree to abide by the CISA continuing professional education (CPE) policy, which can be viewed at www.isaca.org/cisacpepolicy.

REGISTERING FOR THE CISA EXAM

Exam Date

The CISA exam will be administered on **Saturday, 12 December 2009**, unless specified otherwise on page 13 in this brochure.

STEP 1: CONSIDER ISACA MEMBERSHIP

If you are not yet an ISACA member, you should consider joining. While ISACA membership is not required to take the exam, candidates can enjoy substantial cost savings on exam fees and study materials by joining now. To take advantage of these benefits, please complete the membership section of the CISA exam registration form. For additional member benefits, please see page 15 or visit www.isaca.org/membership.

International Membership Dues and Duration of Membership

<u>Join Dates</u>	<u>Fee US Dollars</u>	<u>Member Through</u>
1 June - 5 August 2009	\$65.00	31 December 2009 (half the annual rate)
After 5 August 2009	\$130.00	31 December 2010 (up to four extra months included/free)

New member fee plus local chapter dues also apply. Member benefits do not begin until payment is received in full. No rebate of dues is available upon early resignation of membership and memberships are nontransferable.

NOTE: Nonmembers paying the higher rate for the CISA exam can apply the difference between the member and nonmember registration fee (US \$130) toward an ISACA membership. Simply indicate **"pending"** on item 1 of the registration form and include the total association membership dues (including local chapter dues and new member processing fee) on the remittance schedule located on page 2 of the registration form.

STEP 2: COMPLETE THE EXAM REGISTRATION FORM

Complete both sides of the registration form provided in this brochure (or a clear photocopy) or obtain the registration form from www.isaca.org/cisaboi. Print or type clearly in **black ink and block letters**. Be sure to include test center and language preference.

Register Online and Save!

Online registration via the ISACA web site (www.isaca.org/examreg) is encouraged. Candidates registering online will save US \$50. Nonmembers can also maximize their savings by joining ISACA at the time they register.

STEP 3: SUBMIT REGISTRATION FEES AND PAYMENT



	<u>ISACA member</u>	<u>Non-ISACA member</u>	NOTE: Registration form and payment must be received on or before 19 August 2009 to qualify for the early registration rate.
Early registrations received on or before 19 August 2009	US \$395	US \$525	
Final registrations received by 23 September 2009	US \$445	US \$575	

Enclose the appropriate payment amount by check (cheque) or draft in US dollars drawn on a US bank. Provide credit card information or indicate payment by bank transfer on the registration form. Pricing accurate at the time of printing, subject to change without notice. **DO NOT SEND CASH.**

Only upon full exam payment will an admission ticket be issued and exam entrance permitted. The rates above are based on the registrant's ISACA member status as of the date of registration. If registering at the exam member rate, membership dues must be paid in full. If not, nonmember fees will be added to the candidate's exam registration and applicable exam study material.

Due Dates

All deadlines are based upon Chicago, Illinois, USA, 5 p.m. CT (Central Time). **If not registering online, please mail or fax the registration form to ISACA. Do not do both. Submitting duplicate registrations online and/or by hard copy to ISACA may result in multiple registrations and charges.** Final registration forms and payment must be postmarked or received by fax on or before 23 September 2009. **Both sides of the registration form must be received to complete a registration.**

STEP 4: REVIEW ACKNOWLEDGMENT OF REGISTRATION AND RECEIPT OF THE CANDIDATE'S GUIDE TO THE CISA EXAM AND CERTIFICATION

An e-mail acknowledgement of the CISA exam registration, exam test site and exam language will be sent to registrants shortly after the processing of the registration form. Please review the exam registration details carefully and contact the certification department at exam@isaca.org for any corrections or changes. A receipt letter acknowledging CISA exam registration and payment and a copy of the *Candidate's Guide to the CISA Exam and Certification* should be received by exam registrants within four weeks (depending on your worldwide location and local postal delivery) of the processing of the registration form and payment.

OTHER HELPFUL INFORMATION

Exam Registration Changes

Changes to the exam site and test language are subject to the following charges:

- On or before 9 October 2009..... No charge
- 10 October through 16 October 2009 US \$50

No exam registration changes will be granted after 16 October 2009.

Refund and Deferrals of Fees

Refund: Candidates unable to take the exam are eligible for a refund of registration fees, less a US \$100 processing fee, if such a request is received in writing on or before 9 October 2009. All requests for a refund after this date will be denied.

Deferrals: Exam registrants may elect to defer their registration to the following exam date. A deferral fee is required based on the following schedule:

- On or before 16 October 2009..... US \$50
- 17 October through 25 November 2009..... US \$100

Deferral requests will not be accepted after 25 November 2009. To request a deferral, please go to www.isaca.org/examdefer. The deferral fee and associated exam payment are not refundable. Exam candidates who do not appear for the exam (or arrive too late to be admitted) are not eligible for a refund or deferral of their exam registration payment.

No refunds or exchanges will be given for study aids, associated taxes, shipping and handling charges, or membership dues.

Assignment of Test Centers

ISACA will make every effort to assign candidates to the exam center of their choice. However, if an exam center is cancelled, candidates will be assigned to the nearest available exam center. Should a candidate not wish to sit for the exam at the newly assigned exam center, a full refund may be received or the exam fee may be deferred.

Request for Additional Test Centers

If an exam center is not available within 100 miles (160 kilometers) of the location in which a candidate wants to be tested, and if there are five or more candidates who wish to enter as a group at this location, they may request that a new exam center be established. Written requests for establishment of new exam centers, including a minimum of five **paid** registration forms, must be received at ISACA International Headquarters no later than 1 August 2009. While there is no guarantee that a new exam center can be arranged, every attempt will be made to provide one.

Special Arrangements

Upon request, ISACA will make reasonable accommodations in its exam procedures for candidates with documented disabilities or religious requirements. These candidates may request consideration for reasonable alterations in exam format, presentations, food or drink at the exam site, or scheduling. Requests for food or drink at the exam site must be accompanied by a doctor's note; otherwise, **no food or drinks are allowed at any exam site**. Request for consideration must be submitted to ISACA International Headquarters in writing, accompanied by appropriate documentation, no later than 23 September 2009.

ISACA Contact Information

Exam and exam registration

Phone: +1.847.660.5660; Fax: +1.847.253.1443;
E-mail: exam@isaca.org

Certification

Phone: +1.847.660.5660; Fax: +1.847.253.1443;
E-mail: certification@isaca.org

CISA study aids

Phone: +1.847.660.5650; E-mail: bookstore@isaca.org

ISACA membership

Phone: +1.847.660.5600; E-mail: membership@isaca.org

ISACA International Headquarters is located at: 3701 Algonquin Road, Suite 1010, Rolling Meadows, Illinois 60008 USA.

PREPARING FOR THE CISA EXAM

Passing the CISA exam can be achieved through an organized plan of study. To assist individuals with the development of a successful study plan, ISACA offers study aids and review courses to exam candidates (see www.isaca.org/cisabooks for more details). Order early: The delivery time can be one to two weeks, depending on geographic location and custom clearance practices. For current shipping information, see www.isaca.org/shipping.

- **CISA® Online Review Course** is an interactive, web-based course that provides CISA exam candidates and ISACA members throughout the world with a consistent, efficient and cost-effective tool for exam preparation. The course includes interactive exercises, case studies, review tools and practice questions. Visit www.isaca.org/elearningcampus.
- **Candidate's Guide to the CISA Exam and Certification** is supplied to individuals upon receipt of the CISA exam registration form and payment. This guide provides a detailed outline (task and knowledge statements) of the six content areas covered on the exam. It also contains exam administration information, examples of question types, certification and maintenance requirements, a suggested list of reference materials, a list of acronyms commonly used on the exam, and a sample copy of an admission ticket and exam answer sheet.
- **CISA Review Manual 2009** has been updated with new content to reflect changing industry principles and practices, and is organized according to the current CISA job practice areas. The manual features detailed descriptions of the tasks performed by IS auditors and the knowledge required to plan, manage and perform IS audits. The new edition features new content based on the *IT Assurance Framework™ (ITAF™)* recently published by ISACA. Also included are brief chapter summaries focused on the main topics a candidate should keep in mind, and new case studies to assist a candidate's understanding of current practices. The manual includes definitions of terms most commonly found on the exam, practice questions similar in content to what has previously appeared on the exam and references to additional study materials on specific topics. This manual can be used as a stand-alone document for individual study or as a guide or reference for study groups and chapters conducting local review courses.
- **CISA Review Questions, Answers & Explanations Manual 2009 Supplement and 2008 Supplement** are recommended for use when preparing for the 2009 CISA exam. Each edition consists of 100 new sample questions, answers and explanations based on the current CISA job practice areas, using a similar process for item development as is used to develop actual exam items. The questions are intended to provide the CISA candidate with an understanding of the type and structure of questions that have typically appeared on past exams, and were prepared specifically for use in studying for the CISA exam. These two publications are ideal to use in conjunction with the *CISA Review Manual 2009* and the *CISA Review Questions, Answers & Explanations Manual 2008*.
- **CISA Review Questions, Answers & Explanations Manual 2008** consists of 600 multiple-choice study questions that have previously appeared in the *CISA Review Questions, Answers & Explanations Manual 2006* and the *CISA Review Questions, Answers & Explanations Manual 2007 Supplement*. Many questions were revised or completely rewritten to recognize a change in job practice, be more representative of the current CISA exam question format, and/or to provide further clarity or explanation of the suggested correct answer. These questions are not actual exam items, but are intended to provide the CISA candidate with an understanding of the type and structure of questions and content that have previously appeared on the exam. This publication is ideal to use in conjunction with the *CISA Review Manual 2009*.
- **CISA Practice Question Database v9** combines the *CISA Review Questions, Answers & Explanations Manual 2008* with the *CISA Review Questions, Answers & Explanations Manual 2008 Supplement* and *2009 Supplement* into one comprehensive 800-question study guide. Sample exams with randomly selected questions can be taken and the results viewed by job practice, allowing for concentrated study one area at a time. Additionally, questions generated during a study session are sorted based upon the user's previous scoring history, allowing CISA candidates to easily and quickly identify their strengths and weaknesses, and focus their study efforts accordingly. Other features allow the user to select sample exams by specific job practice areas, view questions that were previously answered incorrectly and vary the length of their study sessions. Also included are *ISACA® Journal*, formerly *Information Systems Control Journal®*, articles referenced in the *CISA Review Manual 2009*. Available in CD-ROM format or as a web site download—downloaded file size is 62 MB, a high-speed Internet connection is recommended.

PLEASE NOTE the following system requirements:

- Intel Pentium 3 or higher (Pentium 4 recommended)
- Windows 98SE or higher
- 256 MB RAM (512 MB recommended)
- Hard drive with 80 MB of available space
- CD-ROM drive
- Display with recommended resolution of 1024 x 768

The CISA Practice Question Database v9 is licensed for installation on one computer only for personal, noncommercial use.

- CISA review courses are conducted by many ISACA chapters. Exam candidates should contact their local ISACA chapter to find out if a review course is being offered. These courses are often taught by current CISAs who present and discuss exam topics and share their secrets of success. Information pertaining to chapter contacts and course offerings is available at www.isaca.org/chapters and www.isaca.org/cisareview, respectively.

No representation or warranties assuring candidates' passage of the exam are made by ISACA or the CISA Certification Committee in regard to these or other association publications or courses.



CISA EXAM ADMINISTRATION

Admission Ticket

Approximately two to three weeks prior to the CISA exam date, candidates will receive a physical admission ticket and an e-ticket from ISACA. The ticket will indicate the date, registration time and location of the exam, as well as a schedule of events for that day and a list of materials that candidates must bring with them to take the CISA exam.

Please note: In order to receive a hard copy admission ticket, all fees must be paid. In order to receive an e-ticket, all fees must be paid and candidates must have a current e-mail address on file. Only candidates with an admission ticket will be admitted to the exam. If a candidate's mailing and/or e-mail address changes, he/she should update his/her profile on the ISACA web site (www.isaca.org) or contact exam@isaca.org.

Candidates must locate and note the specific registration and exam time on their admission ticket. **No candidate will be admitted to the test center once the chief examiner begins reading the oral instructions, approximately 30 minutes before the exam begins.** Any candidate who arrives after the oral instructions have begun will not be allowed to sit for the exam and will forfeit their registration fee. Candidates can use his/her admission ticket only at the designated test center on his/her admission ticket.

Candidates will be admitted to the test center only if they have a valid admission ticket and an acceptable form of identification (ID). An acceptable form of ID must be a current and original government issued ID that contains the candidate's name, as it appears on the admission ticket, and the candidate's photograph. The information on the ID cannot be handwritten. All of these characteristics must be demonstrated by the single piece of ID provided. Examples include, but are not limited to, a passport, driver's license, military ID, state ID, green card and national ID. Any candidate who does not provide an acceptable form of ID will not be allowed to sit for the exam and will forfeit his/her registration fee.

Any candidate who has not received his/her admission ticket by 1 December 2009, should contact the ISACA certification department immediately.

No food or drinks are allowed at any exam site, unless special arrangements have been made in advance. Please refer to "Special Arrangements" on page 6.

Misconduct

Candidates who are discovered engaging in any kind of misconduct, such as giving or receiving help; using notes, papers or other aids; attempting to take the exam for someone else; or removing the exam booklet, answer sheet or notes from the testing room will be disqualified and may face legal action. The testing agency will report such irregularities to ISACA's CISA Certification Committee.

Security

Candidates are not allowed to bring any type of communication devices into the test center. Discovery of such devices may result in disqualification and/or the device being confiscated. ISACA will not assume responsibility for stolen, lost or damaged personal property. To review the Personal Belongings Policy, please visit www.isaca.org/cisabelongings.

"CISAs represent an exclusive group of IS auditing professionals that desire to take IT to the highest standard possible. They are globally accepted and highly regarded. It is truly an honor to be among them."

Susanna Chiu, CISA, Senior Vice President, Li & Fung (Trading) Ltd.

CISA EXAM RESULTS

Receiving Your Score

Please notify the certification department immediately if your registration contact information changes. **Approximately eight weeks after the test date, the official exam results will be mailed to candidates.** Additionally, with the candidate's consent on the registration form, an e-mail message containing the candidate's pass/fail status and score will be sent to the candidate. This e-mail notification will only be sent to the address listed in the candidate's profile at the time of the initial release of the results. To ensure the confidentiality of scores, exam results will not be reported by telephone or fax. To prevent e-mail notification from being sent to spam folders, candidates should add *exam@isaca.org* to their address book, whitelist or safe-senders list.

Reporting of Your Test Results

Candidate scores are reported as a scaled score. A scaled score is a conversion of a candidate's raw score on an exam to a common scale. ISACA uses and reports scores on a common scale from 200 to 800. For example, the scaled score of 800 represents a perfect score with all questions answered correctly; a scaled score of 200 is the lowest score possible and signifies that only a small number of questions were answered correctly. A candidate must receive a score of 450 or higher to pass the exam. A score of 450 represents a minimum consistent standard of knowledge as established by ISACA's CISA Certification Committee. A candidate receiving a passing score may then apply for certification if all other requirements are met.

The CISA exam contains some questions which are included for research and analysis purposes only. These questions are not separately identified and not used to calculate your final score.

Passing the exam does not grant the CISA designation. To become a CISA, each candidate must complete all requirements as listed on page 4.

Retaking the CISA Exam

A candidate receiving a score of less than 450 has not passed and can retake the exam during any future exam administration. To assist with future study, the results letter each candidate receives will include a score analysis by content area. There are no limits to the number of times a candidate can take the exam.

MAINTAINING CISA CERTIFICATION

A major strength of any professional designation is a program of CPE that the individual must follow to retain certification. To maintain CISA certification, individuals must comply with a CPE policy (www.isaca.org/cisacpepolicy) and abide by ISACA's Code of Professional Ethics (www.isaca.org/ethics). Together, these programs help ensure that CISAs remain current with technical and industry advances and demonstrate high professional principles.

The CPE policy requires the individual to earn and submit a minimum of 120 CPE hours over a fixed three-year cycle with a minimum of 20 CPE hours in each cycle year as well as pay a maintenance fee each year. To more easily meet the three-year cycle requirement of 120 hours, it is suggested that individuals earn an average of 40 CPE hours annually. **Failure to comply with this policy will result in revocation of an individual's certification.**

More than 92 percent of all CISAs remain certified each year. This is an exemplary statistic that demonstrates the importance CISAs place on retaining the CISA credential.

INSTRUCTIONS FOR COMPLETING THE CISA EXAM REGISTRATION FORM

Register online—To register online, please visit the ISACA web site at www.isaca.org/examreg.

To avoid any delay or the possibility of the registration being canceled, it is extremely important that the registration form be completed carefully and correctly. **Please print in block letters and black ink.**

1. **MEMBERSHIP ID**—If you are currently a member of ISACA, please enter your member number on the line provided. Although membership in ISACA is not required to take the exam, you may wish to consider a membership at this time and begin to enjoy the cost savings and many other benefits available to you. **If you are joining as an ISACA member now, please write “pending” on the line provided for your ISACA membership ID.**
2. **NAME**—Please indicate the appropriate salutation. Your name should be entered as follows: First Name, Middle Initial, Last or Family Name. To prevent delays on the exam date, please use your legal name as it appears on your ID.
3. If you are joining as an ISACA member at this time, please write your name as you want it to appear on your membership certificate.
4. **CERTIFICATIONS YOU CURRENTLY HOLD**—List the certifications you currently hold.
5. **RESIDENCE ADDRESS**—Enter your home address. Please make sure that your home city, state or province, country, and postal code are recorded in the proper fields.
6. **RESIDENCE PHONE AND FAX NUMBERS**—Enter your residence telephone and fax numbers, including all applicable area codes, country codes and international dialing codes.
7. **BUSINESS NAME**—Enter the name of your business.
8. **BUSINESS ADDRESS**—Enter your business address. Please make sure that your company's city, state or province, country, and postal code are recorded in the proper fields.
9. **BUSINESS PHONE AND FAX NUMBERS**—Enter your business telephone and fax numbers, including all applicable area codes, country codes and international dialing codes.
10. **E-MAIL ADDRESS**—Enter your complete e-mail address. Notification of registration, an admission ticket, pass/fail results and score can be distributed via e-mail to all candidates who provide a valid e-mail address.
11. **SEND MAIL TO**—Check (tick) the appropriate box where all CISA exam correspondence and results are to be mailed.
12. **DATE OF BIRTH**—Enter your date of birth in the following order: month, day, year.
13. **FIELD OF EMPLOYMENT**—Indicate your current field of employment:

1. Financial/Banking	6. Retail and Wholesale/Distribution	10. Telecommunications/Communications	14. Health Care/Medical
2. Insurance	7. Government/Military	11. Mining/Construction/ Petroleum/Agriculture	15. Pharmaceutical
3. Public Accounting	—National/State/Local	12. Utilities	16. Advertising/Marketing/Media
4. Transportation	8. Technology Services/Consulting	13. Legal/Law/Real Estate	17. Education/Student
5. Aerospace	9. Manufacturing/Engineering		99. Other
14. **EDUCATIONAL LEVEL**—Indicate degree or the number of equivalent years of university-level education:

1. One year or less	4. Four years	7. AS/Associates	10. Ph.D.
2. Two years	5. Five years	8. BA/BS/Bachelors	99. Other
3. Three years	6. Six or more years	9. MS/MBA/Masters	
15. **WORK EXPERIENCE**—Indicate the number of years of information systems audit, control, assurance and security work experience:

1. No experience	3. 4-7 years	5. 10-13 years
2. 1-3 years	4. 8-9 years	6. 14 or more years
16. **CURRENT PROFESSIONAL ACTIVITY**—Please select the best match if your exact title is not listed:

1. CEO, President, Owner, General/Executive Manager	5. CFO, Controller, Treasurer, Finance Executive/VP/EVP	10. Compliance/Risk/Privacy Director/Manager/ Consultant	14. Security Staff
2. CAE, General Auditor, Partner, Audit Head/VP/EVP	6. Chief Compliance/Risk/ Privacy Officer, VP/EVP	11. IT Senior Auditor (External/Internal)	15. IT Staff
3. CISO/CSO, Security Executive/VP/EVP	7. IT Audit Director/ Manager/Consultant	12. IT Auditor (External/ Internal)	16. Professor/Teacher
4. CIO/CTO, Info Systems/ Technology Executive/ VP/EVP	8. Security Director/Manager/Consultant	13. Non-IT Auditor (External/Internal)	17. Student
	9. IT Director/Manager/ Consultant		99. Other
17. **SIZE OF ENTIRE ORGANIZATION**—Indicate the size of your organization (number of employees) at your primary place of business:

1. Fewer than 50 employees	3. 150–499 employees	5. 1,500–4,999 employees	7. 10,000–14,999 employees
2. 50–149 employees	4. 500–1,499 employees	6. 5,000–9,999 employees	8. 15,000 or more employees
18. **SIZE OF IT Audit Staff**—Indicate the size of your IT audit staff (local office):

1. 0 individuals	2. 1 individual	3. 2–5 individuals	4. 6–10 individuals	5. 11–25 individuals	6. More than 25 individuals
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19. **SIZE OF INFORMATION SECURITY STAFF**—Indicate the size of your information security staff (local office):

1. 0 individuals	2. 1 individual	3. 2–5 individuals	4. 6–10 individuals	5. 11–25 individuals	6. More than 25 individuals
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20. **YOUR LEVEL OF PURCHASING AUTHORITY**—Indicate your level of purchasing authority:

1. Recommend products/services	2. Approve purchases	3. Recommend and approve purchases
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21. **EXAM LANGUAGE PREFERENCE**—Indicate the language version of the exam you desire. English will be assigned if no preference is indicated.
22. **EXAM CENTER CODE**—Select the city most convenient for you from the test center list and enter its name and corresponding number. Your admission ticket will show the specific location to which you should report. See page 13 for exam center locations.
23. **HOW DID YOU HEAR ABOUT THE EXAM?**—Select how you heard about the CISA exam:

1. ISACA international mailing	2. Chapter mailing	3. Conference	4. Magazine	5. ISACA International Headquarters web site
6. Chapter web site	7. Supervisor	8. Coworker	9. Friend	10. US DoD directive
				99. Other

NOTE: Please indicate conference sponsor, magazine name or explain other on the line provided.
24. **AUTHORIZATION TO RELEASE CONTACT INFORMATION TO THE LOCAL ISACA CHAPTER**—Enter Y for yes or N for no to indicate whether you authorize release of your name and address information to a local ISACA chapter for the purpose of promoting chapter-sponsored activities, including study courses. (This is not applicable to ISACA members, individuals joining at this time or exam passers granted provisional membership.)
25. Do you wish to be notified of your pass/fail status and score by e-mail? —Enter Y for yes or N for no.
NOTE: Your pass/fail result will be sent to the e-mail address provided in your online constituent profile. Please verify it is current and update if required.
26. **IS CISA CERTIFICATION REQUIRED FOR YOUR CURRENT POSITION OR FOR PROMOTION?**—Enter Y for yes or N for no.
27. **SIGNATURE**—Be sure to sign your form. Failure to do so will result in ineligibility to sit for the exam.

DECEMBER 2009 CISA EXAM REGISTRATION FORMTo register online, please visit the ISACA web site at www.isaca.org/examreg.**Exam Date: Saturday, 12 December 2009**Please use black ink.
Print in block letters or type.
US Federal ID No. 23-7067291

Order No. _____

Date _____

MONTH/DAY/YEAR

1. ISACA Membership# _____ Indicate "pending" if you are applying for membership at this time.

☐ MR. ☐ MS. ☐ MRS. ☐ MISS ☐ OTHER _____2. Name _____
FIRST MIDDLE LAST/FAMILY3. _____
IF JOINING AS AN ISACA MEMBER, PLEASE PRINT YOUR NAME AS YOU WANT IT TO APPEAR ON YOUR MEMBERSHIP CERTIFICATE.

4. Certifications you currently hold: CPA _____ CIA _____ CA _____ CISSP _____ Other (specify, excluding CISM, CGEIT) _____

5. Residence address _____
STREET

CITY

STATE/PROVINCE/COUNTRY

POSTAL CODE/ZIP

6. Residence phone _____ Residence fax _____
AREA/COUNTRY CODE AND NUMBER AREA/COUNTRY CODE AND NUMBER

7. Business name _____

8. Business address _____
STREET

CITY

STATE/PROVINCE/COUNTRY

POSTAL CODE/ZIP

9. Business phone _____ Business fax _____
AREA/COUNTRY CODE AND NUMBER AREA/COUNTRY CODE AND NUMBER

10. E-mail _____

11. Send mail to ☐ Home ☐ Business12. Date of birth ____/____/____
MO DAY YR

13. Field of employment _____

14. Educational level _____

15. Work exp _____

16. Professional activity _____

17. Size of organization _____

18. Size of IT audit staff _____

19. Size of information security staff _____

20. Level of purchasing authority _____

21. Exam language preference:

☐ Chinese Mandarin Traditional
☐ Hebrew☐ Chinese Mandarin Simplified
☐ Italian☐ Dutch
☐ Japanese☐ English
☐ Korean☐ French
☐ Polish☐ German
☐ Spanish

22. Exam center code _____ Exam center location name _____

23. How did you hear about the exam? _____ Indicate conference sponsor, magazine name or explain other _____

24. Do you authorize the release of contact information to the local ISACA chapter? (Y or N) _____

(This is not applicable to ISACA members, individuals joining at this time or exam passers granted provisional membership.)

25. Do you wish to be notified of your pass/fail status and score via e-mail? (Y or N) _____ (Be sure you have included your e-mail address above.)

This is your only opportunity to receive your results via e-mail. Please be advised that your results letter sent by post is your official score result.

26. Is CISA certification required for your current position or promotion? (Y or N) _____

I hereby apply to ISACA to register for the Certified Information Systems Auditor™ (CISA®) exam **and/or** for membership in the association. By registering to take the CISA exam, I certify that I have read and agree to the conditions set forth in the Bulletin of Information covering administration of the CISA exam; certification rules, policies and procedures; and the release of my test results; and I agree to disqualification from the CISA exam and/or nullification of any exam score in the event that any statement or information provided by me to the association is false or fails to include a material fact, or in the event that I violate any of the rules, policies or procedures governing the exam. By applying for membership in the association, I certify that I will abide by the association's Code of Professional Ethics.

I hereby agree to hold the association, its officers, directors, examiners, members, employees and agents harmless from any complaint, claim or damage arising out of (1) any action or failure to act by me on behalf of the association, and (2) any action or omission in connection with my registration to take the CISA exam, any exam given by the association, and any grade relating thereto **and/or** my application for membership. I understand that the final decision as to whether I pass the CISA exam **and/or** am accepted as a member of the Association rests solely with the association. I further understand that ISACA may inform the local ISACA chapter and other appropriate parties of my having passed the exam. Notwithstanding the above, I understand and agree that any action arising out of or pertaining to this application or the CISA exam must be brought in the Circuit Court of Cook County, Illinois, USA, and shall be governed by the laws of the State of Illinois, USA. I HAVE READ AND UNDERSTAND THESE STATEMENTS AND INTEND TO BE LEGALLY BOUND BY THEM.

27. Signature: _____ Date: _____

(For your registration to be complete, you must sign on the line above.)

COMPLETE THE FEE REMITTANCE SCHEDULE AND METHOD OF PAYMENT ON REVERSE SIDE.

NAME: _____ (Please use black ink and print in block letters or type.)

CISA Fee Remittance Schedule

1. **December 2009 CISA Certification Exam Fee**
 Register Online (SAVE US \$50, www.isaca.org/examreg) *

Registration paid in full on or before 19 August 2009
 Registration paid in full on or before 23 September 2009
 (Included in the fee is a copy of the Candidate's Guide to the CISA Exam and Certification)

NOTE: Sales tax and shipping charges do not apply to exam fees.

STUDY AIDS: (See page 7 for product descriptions.)

ENGLISH

- CISA Review Manual 2009 (CRM-9)*
- CISA Review Questions, Answers & Explanations Manual 2009 Supplement (QAE-9ES English Edition)* (100 questions)
- CISA Review Questions, Answers & Explanations Manual 2008 (QAE-8)* (600 questions)
- CISA Review Questions, Answers & Explanations Manual 2008 Supplement (QAE-8ES)* (100 questions)
- CISA Practice Question Database v9*
- 800 Questions, Answers and Explanations Database—indicate version below:
☐ CD-ROM version—(CDB-9)
☐ Web download version—(CDB-9W) [No shipping charges apply.]

NON-ENGLISH (See www.isaca.org/nonenglishbooks for descriptions.)

- CISA Review Manual 2009*
 Indicate language by checking the box below:
☐ FRENCH (CRM-9F) ☐ ITALIAN (CRM-9I) ☐ JAPANESE (CRM-9J) ☐ SPANISH (CRM-9S)
- CISA Review Questions, Answers & Explanations Manual 2009 Supplement*
 100 questions—Indicate language by checking the box below:
☐ FRENCH (QAE-9FS) ☐ ITALIAN (QAE-9IS) ☐ JAPANESE (QAE-9JS) ☐ POLISH (QAE-9PS) ☐ SPANISH (QAE-9SS)
- CISA Review Questions, Answers & Explanations Manual 2008*
 600 questions—Indicate language by checking the box below:
☐ ITALIAN (QAE-8I) ☐ JAPANESE (QAE-8J) ☐ SPANISH (QAE-8S)
- CISA Review Questions, Answers & Explanations Manual 2008 Supplement*
 100 questions—Indicate language by checking the box below:
☐ FRENCH (QAE-8FS) ☐ ITALIAN (QAE-8IS) ☐ JAPANESE (QAE-8JS) ☐ SPANISH (QAE-8SS)
- CISA Practice Question Database v9*
- 800 Questions, Answers and Explanations Database—indicate version below:
☐ CD-ROM version—Spanish Edition (CDB-9S)
☐ Web download version—Spanish Edition (CDB-9SW) [No shipping charges apply.]

ALL STUDY AIDS MUST BE PAID IN FULL PRIOR TO SHIPMENT.
ALL STUDY AID SALES ARE FINAL. NO REFUNDS OR EXCHANGES.
PAYMENTS SHOULD BE MADE DIRECTLY TO ISACA

Shipping and Handling Rates for Study Aid Orders

For standard delivery times, please visit www.isaca.org/shipping.
 All orders outside the US are shipped via Federal Express Priority.

Amount of Line A	Outside USA	Within USA
Up to US \$30.00	\$ 10.00	\$ 5.00
US \$30.01 - \$50.00	\$ 15.00	\$ 7.00
US \$50.01 - \$80.00	\$ 20.00	\$ 8.00
US \$80.01 - \$150.00	\$ 26.00	\$ 10.00
Over US \$150.00	17% of Line A	10% of Line A

If registering at the exam member rate, membership dues must be paid in full. If not, nonmember fees will be added to the candidate's exam registration and applicable exam study material. Full payment must be received before admission tickets are issued and candidates are permitted to sit for the exam. Pricing accurate at the time of printing, subject to change without notice. All deadlines are based upon Chicago, Illinois, USA, 5 p.m. CT (Central Time). If you are purchasing membership and/or study aids along with the exam, payments will be applied in the following sequence: membership, study aids and then the exam.

Refund and Deferral Policy—Refund: Candidates unable to take the exam are eligible for a refund of registration fees, less a US \$100 processing fee, if such a request is received in writing on or before 9 October 2009. All requests after that date will be denied. **Deferrals:** Candidates unable to take the exam can request a deferral of their registration fees to the next exam date. Deferral requests received on or before 16 October 2009 will be charged a \$50 processing fee. From 17 October 2009 through 25 November 2009, a processing fee of \$100 will be charged. Deferral requests will not be accepted after 25 November 2009. Requests received after 25 November 2009 and candidates who do not appear at their designated exam site by the required time will not be able to receive exam deferrals or refunds of the exam fees. To request a deferral, please go to www.isaca.org/examdef. The exam and deferral fees are nonrefundable. **PRICES, SHIPPING AND HANDLING AND TAX ARE SUBJECT TO CHANGE WITHOUT NOTICE. NO REFUNDS OR EXCHANGES WILL BE GIVEN FOR STUDY AIDS, ASSOCIATED TAXES, SHIPPING AND HANDLING CHARGES, OR MEMBERSHIP FEES.** All deadlines are based upon Chicago, Illinois, USA, 5 p.m. CT (Central Time).

YES! I wish to become an ISACA member NOW... and realize the benefits immediately.

ISACA membership offers savings and many benefits! See page 15 for details.

Local chapter membership is required unless you live and work more than 50 miles/80km beyond the territory of a local chapter.

Chapter number _____ (see page 14)

Payment Calculation

Association dues*

Chapter dues (visit www.isaca.org/chapdues) or see page 14

New member processing fee

Total Membership Fees (F) US \$ _____

* Association Dues: US \$65 if registering between 1 June and 5 August; US \$130 if registering after 5 August. These rates grant different durations of membership. See page 5 for details.

☐ I do not wish to be included on a mailing list other than for ISACA mailings.

Method of Payment

Please note: Your registration is not complete unless you have signed page 1 of the registration form.

CISA Exam Fee and Study Aid Total (E) \$ _____

ISACA Membership Fee Total (if applicable) (F) \$ _____

Total Remitted (E+F) US \$ _____

☐ Check (cheque) payable to ISACA in US dollars, drawn on a US bank

☐ Bank Transfer (see below) Date of transfer (mm/dd/yy) _____

☐ MasterCard ☐ VISA ☐ American Express ☐ Diners Club

All payments by credit card will be processed in US dollars.

Account number _____

Name of cardholder _____

Expiration date _____

MONTH/YEAR

Signature _____

Cardholder billing address (if different than address provided on previous page): _____

Bank transfer information:

Bank of America

ABA No. 0260-0959 -3 SWIFT Code: BOFAUS3N

ISACA Account No. 22-7157-8

(INDICATE CANDIDATE'S NAME IN TRANSFER INFORMATION)

Mail to: ISACA • 1055 Paysphere Circle • Chicago, IL 60674 USA

Air Courier: ISACA • 3701 Algonquin Road • Suite 1010
 Rolling Meadows, IL 60008 USA

Fax to: +1.847.253.1443

EXAM CENTER LOCATIONS FOR 12 DECEMBER 2009 EXAM

Unless otherwise noted, the CISA exam will take place on 12 December 2009.

ARGENTINA
6151 Buenos Aires
6152 Mendoza

AUSTRALIA
6201 Adelaide
6202 Brisbane
6203 Canberra
6204 Melbourne
6205 Perth
6206 Sydney

AUSTRIA
6226 Vienna

BAHRAIN
6251 Manama

BELGIUM
6301 Antwerp
6302 Brussels

BERMUDA
6451 Hamilton

BOLIVIA
6520 La Paz

BOTSWANA
6475 Gaborone

BRAZIL
6505 Brasilia
6501 Rio de Janeiro
6502 Sao Paulo

BULGARIA
6550 Sofia

CAMEROON
8760 Douala

CANADA
6601 Calgary
6602 Edmonton
6603 Montreal
6604 Ottawa
6605 Quebec City
6606 Toronto
6607 Vancouver
6608 Victoria
6609 Winnipeg
6610 Halifax
6611 Regina

CHILE
6651 Santiago

CHINA
6620 Beijing
6635 Guangzhou
6640 Nanjing
6650 Shanghai
6680 Shenzhen City

COLOMBIA
6702 Bogota
6710 Cali City
6725 Medellin

CÔTE D'IVOIRE
7825 Abidjan

COSTA RICA
6801 San Jose

CROATIA
6875 Zagreb

CZECH REPUBLIC
6625 Prague

DENMARK
6901 Copenhagen

DOMINICAN REPUBLIC
6915 Santo Domingo

DUTCH WEST INDIES
6851 Wilmsed
Curacao

ECUADOR
7010 Quito

EGYPT
7001 Cairo

ENGLAND
9601 London
9602 Manchester
9603 Birmingham

ESTONIA
7025 Tallinn

FINLAND
7101 Helsinki

FRANCE
7201 Paris

GERMANY
7325 Berlin
7326 Munich
7301 Dusseldorf
7302 Frankfurt
7327 Hamburg
7328 Heidelberg

GHANA
7450 Accra

GREECE
7381 Athens

GUATEMALA
7385 Guatemala City

HONDURAS
7575 Tegucigalpa

HONG KONG
7401 Kowloon

HUNGARY
7351 Budapest

INDIA
7501 Chennai
7502 Mumbai
7503 New Delhi
7504 Kolkata
7505 Bangalore
7506 Hyderabad
7507 Coimbatore
7508 Pune
7509 Cochin
7510 Ahmedabad
7512 Nagpur
7513 Jaipur
7514 Aurangabad
7516 Navi Mumbai
7517 Viayawada
7518 Solapur
7519 Kolhapur

INDONESIA
7601 Jakarta

IRELAND
9605 Dublin

ISRAEL
7701 Tel Aviv
(13 December 2009)

ITALY
7801 Milan
7802 Rome

JAMAICA
7850 Kingston

JAPAN
7901 Nagoya
7902 Osaka
7903 Tokyo
7904 Fukuoka
7905 Okinawa

JORDAN
8001 Amman

KAZAKHSTAN
8075 Almaty

KENYA
8050 Nairobi

KUWAIT
8101 Al Kuwait

LATVIA
8151 Riga

LEBANON
9801 Beirut

LITHUANIA
9825 Vilnius

LUXEMBOURG
8171 Luxembourg

MACAO
8200 Macao

MALAYSIA
8201 Kuala Lumpur

MALTA
8225 Valletta

MAURITIUS
8250 Port Louis

MEXICO
8303 Mexico City
8304 Monterrey
8305 Merida Yucatan
8306 Guadalupe

MOROCCO
8375 Casablanca

NEPAL
6425 Kathmandu

NETHERLANDS
6402 Heerlen
6401 Utrecht

NEW ZEALAND
8501 Auckland
8502 Wellington

NIGERIA
8551 Lagos
8552 Port Harcourt
8553 Abuja Center

NORWAY
8601 Oslo

OMAN
8651 Muscat

PAKISTAN
8675 Karachi
8680 Lahore
8660 Islamabad

PANAMA
8701 Panama City

PAPUA NEW GUINEA
8401 Port Moresby

PARAGUAY
8450 Asuncion

PERU
8710 Lima

PHILIPPINES
8726 Manila

POLAND
8735 Warsaw

PORTUGAL
8730 Lisbon

PUERTO RICO
3201 San Juan

QATAR
8751 Doha
Romania
8775 Bucharest

RUSSIA
9950 Moscow

SAUDI ARABIA
8801 Dhahran
(17 December 2009)
8802 Riyadh
8803 Jeddah
(17 December 2009)

SCOTLAND
9604 Edinburgh

SINGAPORE
8901 Singapore

SLOVAK REPUBLIC
8975 Bratislava

SLOVENIA
8951 Ljubljana

SOUTH AFRICA
6101 Johannesburg
6102 Capetown
6103 Durban

SOUTH KOREA
9001 Seoul

SPAIN
9101 Madrid
9102 Barcelona
9103 Valencia

SRI LANKA
9151 Colombo

SWEDEN
9201 Stockholm

SWITZERLAND
9301 Zurich

TAIWAN
9351 Taipei

TANZANIA
9375 Dar Es Salaam

THAILAND
9401 Bangkok

TUNISIA
9425 Tunis

TURKEY
9450 Istanbul

UGANDA
9475 Kampala

UKRAINE
9480 Kiev

UNITED ARAB EMIRATES
9501 Dubai
9502 Abu Dhabi

URUGUAY
9651 Montevideo

VENEZUELA
9701 Caracas

WEST INDIES
9751 Trinidad
9752 Barbados

ZAMBIA
9850 Lusaka

ZIMBABWE
9901 Harare

UNITED STATES

ALABAMA
0101 Birmingham

ALASKA
0150 Anchorage

ARIZONA
0201 Phoenix

ARKANSAS
0301 Little Rock
0305 Bentonville

CALIFORNIA
0401 Los Angeles
0402 Sacramento
0403 San Diego
0404 San Francisco
0405 San Jose
0406 Santa Ana

COLORADO
0501 Denver

CONNECTICUT
0601 Hartford

DISTRICT OF COLUMBIA
0701 Washington, DC

FLORIDA
0801 Jacksonville
0802 Miami
0803 Orlando
0804 Tampa
0805 Tallahassee

GEORGIA
0901 Atlanta

HAWAII
1001 Honolulu

IDAHO
1101 Boise

ILLINOIS
1201 Chicago
1202 Springfield

INDIANA
1301 Indianapolis
1302 South Bend

IOWA
1401 Des Moines
1425 Davenport

KANSAS
1501 Kansas City

KENTUCKY
1601 Louisville

LOUISIANA
1701 Baton Rouge
1702 New Orleans

MARYLAND
1801 Baltimore

MASSACHUSETTS
1901 Boston

MICHIGAN
2001 Detroit
2002 Grand Rapids

MINNESOTA
2101 Minneapolis

MISSISSIPPI
2150 Jackson

MISSOURI
2201 St. Louis

NEBRASKA
2301 Omaha

NEVADA
4000 Las Vegas

NEW JERSEY
2401 Newark

NEW MEXICO
2501 Albuquerque

NEW YORK
2601 Albany
2602 Buffalo
2603 New York City
2604 Syracuse

NORTH CAROLINA
2701 Charlotte
2702 Raleigh
2703 Winston-Salem

OHIO
2801 Cincinnati
2802 Cleveland
2803 Columbus
2804 Bowling Green

OKLAHOMA
2901 Oklahoma City
2902 Tulsa

OREGON
3001 Portland

PENNSYLVANIA
3101 Harrisburg
3102 Philadelphia
3103 Pittsburgh
3104 Allentown

RHODE ISLAND
3650 Providence

SOUTH CAROLINA
3301 Columbia

TENNESSEE
3401 Memphis
3402 Nashville
3403 Knoxville

TEXAS
3501 Austin
3502 Dallas
3503 Houston
3504 San Antonio

UTAH
3601 Salt Lake City

VIRGINIA
3701 Richmond
3702 Roanoke

WASHINGTON
3801 Seattle
3802 Olympia
3803 Spokane

WISCONSIN
3901 Milwaukee

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Chapter Name	Chapter Number	Chapter Name	Chapter Number	Chapter Name	Chapter Number	Chapter Name	Chapter Number
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Coimbatore, India	155	Croatia	170	Chicago, IL	02	Greater New Orleans, LA	61
Hyderabad, India	164	Czech Republic	153	Illini (Springfield, IL)	77	Greater Kansas City, MO	87
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New Delhi, India	140	France (Paris)	75	Detroit, MI	08	Tulsa, OK	34
Pune, India	159	Germany	104	Western Michigan	38	Austin, TX	20
Vijayawada, India	200	Athens, Greece	134	Minnesota	07	Greater Houston Area, TX	09
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Osaka, Japan	103	Tel-Aviv, Israel	40	Greater Cincinnati, OH	03	Western United States	
Tokyo, Japan	89	Milan, Italy	43	Northeast Ohio (Cleveland)	26	Anchorage, AK	177
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Malaysia	93	Lithuania	180	Northeastern United States		Sacramento, CA	76
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Karachi, Pakistan	148	Malta	186	Central Maryland (Baltimore)	24	San Diego, CA	19
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Manila, Philippines	136	Abuja, Nigeria	185	New Jersey	30	Hawaii (Honolulu)	71
Jeddah, Saudi Arabia	163	Lagos, Nigeria	149	Central New York (Syracuse)	29	Boise, ID	42
Riyadh, Saudi Arabia	154	Norway	74	Hudson Valley, NY (Albany)	120	Las Vegas, NV	187
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Central/South America		Slovenia	137	Rhode Island	197	Adelaide, Australia	68
Buenos Aires, Argentina	124	Slovak Republic	160	National Capital Area, DC	05	Brisbane, Australia	44
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Rio de Janeiro, Brazil	203	Valencia, Spain	182	Central Florida (Orlando)	67	Sydney, Australia	17
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San José, Costa Rica	31	Istanbul, Turkey	204	Charlotte, NC	51		
Quito, Ecuador	179	Kampala, Uganda	199	Research Triangle (Raleigh, NC)	59		
Guadalajara, Mexico	201	London, UK	60	South Carolina Midlands (Columbia, SC)	54		
Mérida, Yucatán, México	101	Central UK	132	Memphis, TN	48		
Mexico City, México	14	Northern England, UK	111	Middle Tennessee (Nashville)	102		
Monterrey, México	80	Scotland, UK	175	Virginia	22		
Panamá	94	North America					
Asunción, Paraguay	184	Canada					
Lima, Perú	146	Calgary, AB	121				
Puerto Rico	86	Edmonton, AB	131				
Montevideo, Uruguay	133	Vancouver, BC	25				
Venezuela	113	Victoria, BC	100				
		Winnipeg, MB	72				
		Nova Scotia	105				
		Ottawa Valley, ON	32				
		Toronto, ON	21				
		Montreal, PQ	36				
		Quebec City, PQ	91				

VISIT WWW.ISACA.ORG/CHAPDUES FOR A COMPLETE LISTING OF ALL CHAPTER DUES.



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- Free webcasts

Community and Leadership

- Peer knowledge exchange through discussion forums and listservs
- Professional connections, knowledge and leadership opportunities through ISACA boards and committees and your local ISACA chapter

Research and Knowledge

- Free downloads of publications and frameworks including *Control Objectives for Information and related Technology (CobiT®)* and *CobiT® Quickstart*. Receive a discounted subscription and complimentary baseline functionality of CobiT Online®.
- Subscriptions to both the *ISACA Journal®* and *Global Communique®* which include valuable articles on current and future practices and technology
- Access to K-Net®, a searchable, online, global knowledge network
- Discounts on peer-reviewed ISACA Bookstore publications and advanced ITGI® research to keep you informed about today's critical issues

Join today and save on your CISA exam registration (see page 12).

For more information about ISACA, please contact membership@isaca.org, visit www.isaca.org/membership or call +1.847.660.5600.





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CISA Wins *SC Magazine* Award

CISA Exam 2009—Important Date Information

Exam Date—12 December 2009

Early registration deadline: 19 August 2009

Final registration deadline: 23 September 2009

Exam registration changes: Between 10 October and 16 October, a US \$50 fee, with no changes accepted after 16 October 2009

Refunds: By 9 October 2009, including a US \$100 processing fee, with no refunds after that date

Deferrals: Requests received on or before 16 October 2009, charged a US \$50 processing fee. Requests received from 17 October through 25 November 2009, charged a US \$100 processing fee. After 25 November 2009, no deferrals will be permitted.

All deadlines are based upon Chicago, Illinois, USA, 5 p.m. CT (Central Time).

CISA®
CERTIFIED INFORMATION SYSTEMS AUDITOR™

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