

HOW TO RAISE TICKET ON MCA PORTAL

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First Visit <http://www.mca.gov.in/MCA21/index.html>

Then click on **User Complaints & Grievances**

The screenshot displays the MCA21 portal interface. The browser's address bar shows www.mca.gov.in/MCA21/. The page header includes the Ministry of Corporate Affairs logo, the MCA21 logo, and the tagline "Empowering Business, Protecting Investors". The main navigation bar contains links for Home, Services, Legislation, Information, and Help. Below this, there are four large buttons: "Register a New Company", "Change Company Information", "Compliance/Approval Filing", and "Close a Company". The left sidebar contains a section titled "Important Information" with links for "All About eFiling", "Acquire Digital Signature", and "Annual eFiling". Below this, the "User Complaints & Grievances" link is highlighted with a blue arrow. Other links in the sidebar include "Companies / Directors under prosecution" and "CBT Learning to Use the MCA21 Application". The main content area features a "Stamp Duty payable for registration of Articles of Association in Kerala revised" notice, a "Latest Happenings" section with a link to "Download the Companies Act, 2013", and a "Company Growth" section with a bar chart showing an increase in registered companies. The right sidebar contains a "Login" section, "Company Forms Download", "LLP Forms Download", "Prerequisite Software for eFiling", "Call US" information, and "Important Links". The footer shows the URL www.mca.gov.in/MCA21/compGriev.html and the system clock indicating AM 12:34 on 06-01-2015.

After it Click On **Compliant**

The screenshot shows a web browser window with the URL www.mca.gov.in/MCA21/compGriev.html. The browser's address bar shows the URL, and the page title is "Ministry of Corporate Affairs". The page content includes the Ministry of Corporate Affairs logo and the MCA21 logo. A navigation bar at the top contains links for "Complaint", "Grievance", "Suggestion", "Query", and "Track Status". A blue arrow points to the "Complaint" link. Below the navigation bar, the "User Complaints & Grievances" section is visible, listing the following options:

- **Complaint**
Raise complaint or concerns with respect to MCA21 services
- **Grievance**
Raise a grievance (Please use this link only if you are a MCA Employee/Ex-employee)
- **Suggestion**
Provide your valuable feedback and suggestions for future improvements
- **Query**
Ask information or guidance with respect to MCA21 services
- **Track Status**
Track the status of the registered ticket

The footer of the page contains the URL www.mca.gov.in/DCAPortalWeb/dca/MyMCALogin.do?method=setDefaultProperty&mcode=46 and links for "Sitemap", "Disclaimer", and "Privacy Policy". The system clock in the bottom right corner shows "AM 12:35 06-01-2015".

Then fill the details required for lodging complaint and raise ticket

Verification Email!! Comp... x Show Plan Page x Show Plan Page x Register your Complaint/ x

www.mca.gov.in/DCAPortalWeb/dca/MyMCALogin.do?method=setDefaultProperty&mode=46

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Tuesday, January 6, 2015 12:35:04 AM Welcome, Guest Ministry Search

 **Ministry of Corporate Affairs**
Government of India

 **MCA21**
Service Transformation

Empowering Business, Protecting Investors
Regulator • Integrator • Facilitator • Educator

Home Services Legislation Information Help

Quick Links

- All About eFiling
- Track Your Transaction Status
- Track Your Payment Status
- Get Certified Copies
- Track Complaint Status
- Find Corporate Identity Number(CIN)
- Calculate the Fees
- Check Company or LLP Name
- View Public Documents
- View Transaction Status PFO
- Verify DIN-PAN Details of Director
- Verify Digitally Signed Certificate

Company Forms Download

LLP Forms Download

Prerequisite Software for eFiling
[Register for SMS Alerts](#)

Register Your Complaint

*Name of Person :

*City :

*Country : --Select--

*Mobile Number :

*Email Id :

*Nature of Complaint : ---Select---

Type : ---Select---

*Category : --Select--

*Severity : --Select--

For MCA Offices (only if required) : --Select--

Details

*Description of Problem :

Company Name :

*Service Request Number(Incase of filing related problems,please enter SRN):

Date of SRN : (dd/mm/yyyy)

Size of e-Form(in MB) :