ANNEXURE

List of accounts and applicability of service tax

Description	Taxable	Likely to be taxed	Not likely to be taxed	Not taxable
PLB				
1. Unclaimed account service charges (system generated)	Taxable			
2. Unclaimed closed accounts cashier order return charges	Taxable			
3. Cheque paid certificate charges	Taxable			
4. Third bank FIRC charges (recovered from the customer and paid to the FIRC issuing bank)	Taxable if there is a charge			
5. Brokerage for mutual fund	Taxable			
6. Cable charges recovered – remittance fees	Taxable			
7. Commission received – processing fee for retail assets	Taxable			
8. Income pertaining to savings account – standing instructions	Taxable			
9. Commitment Fee pertaining to overdraft facilities	Taxable			
10. Joining fees	Taxable			
11. Fee for non-payment of EMI	Taxable			
12. Fee for delayed payment of EMI	Taxable			
13. Penal charges for premature withdrawal of TMDs (we understand that this is accounted for as NFI and not netted from interest expenses)	Taxable			
DETAILS OF THE FOLLOWING CHARGES HAVE BEEN PICKED FROM THE INTERNET www.hsbc.co.in				
A. DEPOSIT ACCOUNTS				
1. Savings Account				
a. Average Quarterly Balance less than requirement	Taxable			
b. Account not operated for more than 2 years	Taxable			
c. Duplicate statement charges	Taxable			
d. Account closure less than 6 months	Taxable			
Services	Taxable (if a charged)			
a. Statement of accounts each quarter (mailed to accountholders)	Taxable			
b. Standing instructions (setting up fee)	Taxable			
c. Standing instructions (amendments)	Taxable			
d. Standing instructions (charges for drafts/couriers etc will be as applicable)	Taxable			

<table>
<tr><td>(2) SMART MONEY ACCOUNT (Minimum Deposit INR 25,000) – Disputed item
a. Overdraft interest rate – for outstandings less than or equal to INR 2 lakhs
b. Overdraft interest rate – for outstandings above INR 2 lakhs</td><td></td><td></td><td rowspan="2">Clarification has been sought from Govt. on applicability of Service Tax and Education cess to this charge. Hence, not taxed currently. However, the Bank reserves the right to recover the Service Tax and Education Cess on such interest received by the Bank on or after 10 September 2004, should the Government clarify that such interest is liable to service tax.</td><td></td></tr>
<tr><td>(3) SMART INTERNATIONAL ACCOUNT (Minimum Deposit as specified for the applicable Foreign/Local Currency Deposit) – disputed item
a. Overdraft Interest rate against local currency deposit
b. Overdraft Interest rate against foreign currency deposit</td><td></td><td></td><td></td></tr>
<tr><td></td><td></td><td></td><td></td><td></td></tr>
<tr><td>(4) RUPEE TERM DEPOSITS (Resident/NRO

a. Repayment of term deposits at maturity/prematurely by way of a demand draft drawn on another bank / credit to account / through telegraphic transfer

b. Courier charges for repayment of term deposits at maturity/prematurely by way of a demand draft drawn on another bank</td><td>

Taxable

Taxable</td><td></td><td></td><td></td></tr>
</table>

5. FOREIGN CURRENCY TERM DEPOSIT (Minimum balance for FCNR(B) and RFC is USD 5,000 GBP 3,500 JPY 5 lakhs and EUR 5,000) a. Charges for non-maintenance of required balance for RFC Domestic Current Account	Taxable			
(B) POWERVANTAGE				
All Charges given in this part (B) below are chargeable to tax. In respect of free services the charges are not currently taxable but would become taxable as and when the charges are levied. 1.Average Quarterly Balance less than requirement	Taxable			
2. Other bank VISA ATM Cash withdrawal and balance enquiry (outside India)	Taxable			
3. HSBC Group ATM transactions (outside India)	Taxable			
4. Debit card (primary and add on) Annual Fee	Taxable			
5. Replacement of lost/damaged debit card	Taxable			
6. Credit card fees (a)annual fee and add on card fee. (b) Transaction Charge (c) Finance Charge (d) Late Charge (e) Other Fees (f) Return Cheque (g) Subvention	 Taxable Taxable Taxable Taxable Taxable Taxable Taxable			
7. Processing/annual fee (discounted)	Taxable			
8. Locker rentals (discounted)	Taxable			
9. Hexagon a. Cash Management Services b. Trade Services c. Marketing Information Services d. If all services above are utilised	Taxable			
10. Home Banking a. Cheque pick up b. Draft delivery c. Cash delivery d. Cash pick up	Taxable			

Services : 1. HSBC ATM Cash withdrawal and balance enquiry (India) 2. Other bank VISA ATM cash withdrawal and balance enquiry (India) 3. Phone banking 4. ATM Card (primary and add on) for NROs only 5. Replacement of lost/damaged ATM card – for NRO's only 6. Tax advisory services 7. Monthly composite statement 8. Installation of hexagon	Taxable where not currently FREE			
C. LOANS				
1. Asset Link (overdraft against shares) a. Annual service charges	Taxable			
b. Interest charges on actual overdrafts			Clarification has been sought from Govt. on applicability of Service Tax and Education cess to this charge. Hence, not taxed currently. However, the Bank reserves the right to recover the Service Tax and Education Cess on such interest received by the Bank, on or after 10 September 2004, should the Government clarify that such interest is liable to service tax.	
c. Duplicate statement charges	Taxable			
d. Service withdrawal charge	Taxable			
e. Unauthorised overdraft	Taxable			
f. Charge for unsuccessful execution of	Taxable			

standing instructions for payment g. Cheque bounce charge	Taxable			
2. Home Loan/Personal Loan/Professional Loan a. Interest charge b. Processing charges c. Prepayment charges for amounts over 25% of the loan amount in every financial year (Home Loans) d. Prepayment charges for personal / professional loan e. Duplicate statement charges f. Late payment charge g. Charge for unsuccessful execution of standing instructions for payment h. Cheque bounce charge	 Taxable Taxable Taxable Taxable Taxable Taxable Taxable			 Not taxable
a. Prepayment charges upto 25% of the home loan amount every financial year b. Prepayment charges for Flexifinance	Taxable if a charge is levied			
(D) ACCOUNT SERVICES				
1. Cheque book a. Cheque leaves issued over the counter b. Cheque books collected at branch	 Taxable Taxable			
Service a. Cheque book b. Despatch charges	Taxable if a charge is levied			
2. Statements (Domestic, Savings and Personal Current Accounts) a. Additional/duplicate copies/adhoc printouts requested/collected at branch b. Additional/duplicate/adhoc print outs requested through phonebanking / internet banking	 Taxable Taxable			
3. Photocopies of cheque a. Requested/collected at branch b. Requested through phonebanking / internet banking	 Taxable Taxable			
4. Returned cheques a. Cheques drawn on us returned due to lack of funds	 Taxable			

b. Inward returned cheque	Taxable			
5. Stop Payment Instructions (savings account) a. Requested at branch b Requested through phonebanking/ internet banking	 Taxable Taxable			
6. Issuing balance certificates/other certificates a. Requested/collected at branch b. Requested through phone banking/ Internet banking	 Taxable Taxable			
7. Retrieval of any other old records a. Requested/collected at branch b. Requested through phone banking/ internet banking c. Overseas fax d. Overseas courier	 Taxable Taxable Taxable Taxable			

(E) REMITTANCES				
Demand Draft Cashier Order payable at par at branches in India	Taxable			
Demand Draft on other banks at non-branch locations (drawn on correspondent banks)	Taxable			
TT's and Foreign Currency DD's : - Local TT's - Foreign Currency TT's (other than FCNR Accounts) - Foreign Currency Demand Drafts (other than FCNR Accounts) - Issue of Duplicate Statements - Cancellation	 Taxable Taxable Taxable Taxable Taxable			
Interbranch transfers across the bank accounts in India	Taxable			
(F) RETAIL DEMATERIALISATION :				
(a) Pledge (Third Party / Self) - Creation - Closure - Invocation (b) Rematerialisation (c) Statements mailed abroad (d) Adhoc Statements	 Taxable Taxable Taxable Taxable Taxable Taxable			
(G) OTHER SERVICES : (1)Safe Deposit Lockers (we have been advised that charges for lockers are taken to the Income A/c on receipt and not amortised) : (a) Charge for loss of keys. (b) Change in locker holder's name / nomination. (c) Blocking lockers as a result of an attachment by IT authorities. (d) Non-refundable administration fee collected upfront.	 Taxable Taxable Taxable Taxable			

(2) Travellers Cheques (TCS) (a) Issuing TC's for USD, GBP, EUR, AUD (b) TC Encashment. (3) Up-front cheque collections within India. (a) For location with a bank branch. (b) For other location. (4) Life Insurance commission received	 Taxable Taxable Taxable Taxable Taxable			

(H) DEBIT CARDS :				
(a) Annual Fee	Taxable			
(b) Other bank ATM Cash Withdrawal / Balance enquiries (India).	Taxable (where a charge is levied)			
(c) Other bank ATM Cash Withdrawal / Balance enquiries (outside India).	Taxable			
(d) Group ATM transactions (outside India).	Taxable			
(e) Replacement of lost / damaged cards.	Taxable			
(f) Card replacement fee (outside India).	Taxable			
(g) Sales Slip Retrieval / Charge Back Processing Fee.	Taxable			
(h) ATM Cash Withdrawal and Balance Enquiry (India).	Taxable			
(i) Other bank ATM cash withdrawals / balance enquiries (India).	Taxable			
(j) Group ATM Transactions (outside India).	Taxable			
(k) PIN Replacement Fee.	Taxable			

<u>(I) PHONE BANKING :</u>				
(a)Cashier Order.	Taxable			
(b)Demand Drafts	Taxable			
(c) Stop Payments (Savings Account) per request.	Taxable			
(d)Request for previous statement.	Taxable			
(e)Account enquiries / credit card enquiries.	Taxable			
(f)Open Fixed Deposits	Taxable			
(g)Credit Card Payment	Taxable			
(h)Transfer to own accounts with the bank.	Taxable			
(i)Change of maturity instructions	Taxable			
(j)e-statements	Taxable			
(k)Cheque Book Request	Taxable			
(l)Transfer to third party accounts with HSBC.	Taxable			
(m)Bill Pay Facility.	Taxable (where a charge is levied)			
<u>(J) INTERNET BANKING :</u>				
(a)Cashier Order.	Taxable			
(b)Demand Drafts	Taxable			
(c) Stop Payments per request.	Taxable			
(d)Request for previous statement.	Taxable			
(e) Account enquiries / credit card enquiries.	Taxable			
(f)Open Fixed Deposits	Taxable			

(g)Credit Card Payment	Taxable			
(h)Transfer to own accounts with the bank.	Taxable			
(i)Change of maturity instructions	Taxable			
(j)e-statements	Taxable			
(k) Cheque Book Request	Taxable			
(l) Transfer to third party accounts with the bank	Taxable			
(m) Bill Pay Facility.	Taxable			