ಕರ್ನಾಟಕ ಸರ್ಕಾರ
ವಾಣಿಜ್ಯ ತೆರಿಗೆಗಳ ಇಲಾಖೆ

Government of Karnataka
Commercial Taxes Department

CITIZEN'S CHARTER

I. **Our Vision :**

A taxation regime which ensures 100% compliance to the laws with minimum intervention of the Commercial Taxes Department.

II. **Our Mission :**

To mobilize the required revenue for the State Government by helping in policy formulation and effectively implementing the tax laws.

III. The department makes the commitment of providing services at the door steps of the tax payers, completely adopting e-governance, increasing tax collection efficiency and creating a compliant system to redress and monitor tax payers' and public grievances.

In addition, the department makes the following firm commitments:

1. Registration will be issued under the KVAT Act, 2003 within 15 working days from the date of submission of application
2. No due Certificate will be issued under the KVAT Act, 2003 within 15 working days from the date of submission of application
3. Registration will be issued under the Central Sales Tax Act, 1956 within 15 working days from the date of submission of application
4. C form will be issued under the Central Sales Tax Act, 1956 within 10 working days from the date of submission of application.
5. H form will be issued under the Central Sales Tax Act, 1956 within 10 working days from the date of submission of application.
6. F form will be issued under the Central Sales Tax Act, 1956 within 10 working days from the date of submission of application.
7. E-1 & "E-2" form will be issued under the Central Sales Tax Act, 1956 within 10 working days from the date of submission of application.
8. Registration will be issued under the Karnataka Luxury Tax Act, 1979 within 15 working days from the date of submission of application.
9. Permit will be issued under the Karnataka Entertainments Tax Act, 1958 within 15 working days from the date of submission of application.
10. Registration will be issued under the Karnataka Tax on Professions, Trades, Callings and Employments Acts, 1976 within 15 working days from the date of submission of application.
11. To ensure that there is no non-compliance to the above commitment, a provision will be made for effective grievance redressal.