



भारतीय रिज़र्व बैंक
RESERVE BANK OF INDIA

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July 1, 2026

Processing of Applications Received Under the Citizen's Charter – Status as on June 30, 2026

A summary of the performance under the Citizen's Charter of the Reserve Bank of India during the month of June 2026 is given below –

Description		No. of Applications
A	Applications pending at the beginning of the month	2,554
B	Applications received during the month	19,177
C	Referred back to applicants for additional information	541
Total (A+B-C)		21,190
D	Applications processed during the month	18,577
	– Within timeline	18,563 (99.9%)
	– Beyond timeline	14 (0.1%)
E	Applications pending at the end of the month	2,613
	– Within timeline	2,595 (99.3%)
	– Beyond timeline	18* (0.7%)

* Awaiting inputs from external agencies (15), Under Process (3)

Function-wise Status of Applications Received / Processed / Pending					
Function	No. of Applications				
	Total	Processed		Pending	
		Within timeline	Beyond timeline	Within timeline	Beyond timeline
Banker to Banks and Governments	8,647	8,647	-	-	-
Currency Management	8,021	7,194	6	821	-
Debt Management	731	716	-	15	-
Financial Markets	14	10	-	4	-
FinTech	1	1	-	-	-
Foreign Exchange Management	2,365	1,304	7	1,039	15
Payment and Settlement Systems	28	14	1	12	1
Regulation and Supervision	1,383	677	-	704	2
Total	21,190	18,563	14	2,595	18

The Reserve Bank of India regularly reviews the services covered under its Citizen's Charter and based on the recent review – (i) fourteen services have been included, and (ii) timeline has been modified for four services. Accordingly, the number of services under the Charter now stands at 213.

Press Release: 2026-2027/589

(Brij Raj)
Chief General Manager