

PROCEDURE TO RESET INCOME TAX PASSWORD

If you have forgotten your password for the Login ID that you had created for e-filing of Income tax return then there is only one solution to this that is by resetting the password. There are few ways of resetting the password and these are:-

Click on “Forgot Password” link then follow any below mentioned steps:

(1) By answering security question

First of all if you remember the answer of security question that you had provided during the registration, then you can easily reset password by just clicking the link “Security Question”, answering the security question along with the new password that you want to create and your password will be reseted within 24 hours.

(2) By providing PAN information

If you don't remember the answer of the security question that you had given during registration of your account, then click on PAN detail link and give the details of PAN card as required. The new password will be sent to your registered E-mail ID (you registered first time at the time of registration of ID) within 24 hours. But if you don't know which E-mail ID was registered first time then should follow the third step.

(3) By providing Acknowledgement number of online return filed

To reset the password adopting this step you have to click on link “provide acknowledgement number”. Then you have to select assessment year, provide acknowledgement number of selected assessment year and provide last six digit number of bank account provided in the return then give the new password. Your password will be reseted.

(4) By sending a mail to income tax department

If the above mentioned options do not help you then to reset your password what you have to do is to write a mail to ask@incometaxindia.gov.in with all your details that are mentioned below:-

PAN No:-

Name of the Assessee:-

Father's name/ Director name/Partner name of the Assessee:-

Date of birth/Date of incorporation:-

Address:-

Contact Number:-

As per the norms of Income tax department your password will be resetted within 24-48 hours.

But if you don't receive any mail that your password has been resetted or about some more details of yours within 48 hours, then you will have to call to 0124 2438000, and speak to the customer care executive and brief him about the mail that you had done, and that the 48 hours have already elapsed but there was no any response for resetting the password from their side, after this you will be provided with the default password by the executive that will be activated in 2-3 working days. After you login with the default password, you must create a new password.

This article might be helpful in my view, Please give your Comment if it is helpful to you in any way.

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