

REFUND GUIDE

- You should check out on <https://tin.tin.nsdl.com/oltas/refundstatuslogin.html> entering the correct PAN in capital and selecting the relevant assessment year.
- If it shows that “refund cheque has been encashed”/ “refund is credited to your bank account, please contact your bank” then you should verify it from your bank account on the particular date. However it does not show the refund amount.
- To know the refund amount, you should check out Part – D of Form – 26AS of that assessment year which is related to the financial year in which the refund was received. E.g. if refund of AY 2010 - 2011 was received on 29.11.2010, then you should check Form 26AS of AY 2011 – 2012.
- If you are not able to trace the refund, you may contact SBI, Refund Banker in the following way
 - (a) Write to CMP, State Bank of India at SBIFAST31, Mahal Industrial Estate, Off Mahakali Caves Road, Andheri East, Mumbai – 400 093.
 - (b) Call on SBI’s Toll free number 18004259760
 - (c) Email at itro@sbi.co.in