Risk Management Advisory & Consulting

Riskpro, India

Who is Riskpro… Why us?

ABOUT US

- Riskpro is an organisation of member firms around India devoted to client service excellence. Member firms offer wide range of services in the field of risk management.
- Currently it has offices in three major cities Mumbai, Delhi and Bangalore and alliances in other cities.
- Managed by experienced professionals with experiences spanning various industries.

MISSION

- Provide integrated risk management consulting services to mid-large sized corporate /financial institutions in India
- Be the preferred service provider for complete Governance, Risk and Compliance (GRC) solutions.

VALUE PROPOSITION

- You get quality advisory, normally delivered by large consulting firms, at fee levels charged by independent & small firms
- High quality deliverables
- Multi-skilled & multi-disciplined organisation.
- Timely completion of any task
- Affordable alternative to large firms

DIFFERENTIATORS

- Risk Management is our main focus
- Over 200 years of cumulative experience
- Hybrid Delivery model
- Ability to take on large and complex projects due to delivery capabilities
- We Hold hands, not shake hands.

Client Centric approach – Riskpro & Clients

- Precise understanding of your requirements
- Integrated deployment of our service offerings
- Willingness to partner with you for long term relationships
- Ability to keep pace with new developments
- Wide geographic spread in 3 major cities and alliance offices in several other cities

Risk Pro
Connect with Risk Professionals

What kind of customers do we serve

Large complex organizations

- Compliance with Reserve Bank regulations such as Basel II advisory
- Providing Project employees to assist on large projects
- Need help with regulations, compliance, implementation of new guidelines such as GST, IFRS etc

Companies entering growth phase

- Have many inefficiencies in business process
- Lack of processes due to focus on business growth
- Presence of redundant processes due to acquisitions / mergers
- Need guidance due to time pressures
- Have rising profitability and willing to invest in process improvement

Startups

- Need help to establish processes

Governance, Risk and Compliance (GRC)– Need of today

Global regulatory Driven

- Increasing complexity in the regulatory and compliance requirements
- Global reach of companies and related compliance issues
- HITECH- Health industry, Solvency II-Insurance

Compliance
Eg. Clause 49

- All Listed companies required to comply with SEBI
- Regulatory intervention in role of Independent Directors
- Investors expectations and protection

Best Practices

- Stepping stone to Enterprise Risk Management
- Competitive Pressures
- Manage internal scams and external frauds
- Quality conscious

GRC – Riskpro's Execution Model

Frauds

U.K data leaks from Noida BPO
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NEW DELHI: A Noida based BPO; V-Angels has reported theft of some extremely confidential and vital British telecom data, Economic Times reports.
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3DPLM Software Solutions Fraud
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PUNE: A former engineer transferred confidential information(Software Code) before quitting the job.
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Satyam boss Raju admits accounting fraud
7th January,2009
BANGALORE: Satyam Computer Services founder-chairman B Ramalinga Raju has resigned from the IT major's board after admitting a multi-crore fraud in the company's accounts..

Opportunities to commit fraud were highest in India and twice that of Global

SERVICES

Risk Management Advisory Services

Basel II/III Advisory
- Market Risk
- Credit Risk
- Operational Risk
- ICAAP

Corporate Risks
- Enterprise Risk Assessment
- Fraud Risk
- Risk based Internal Audit
- Operations Risk
- Forensic services

Information Security
- IS Audit
- Information Security
- IT Assurance
- IT Governance

Operational Risk
- Process reviews
- Policy/ Process Review
- Process Improvement
- Compliance Risk

Governance
- Corporate Governance
- Business Strategic risk
- Fraud Risk
- Forensic Accounting

Other Risks
- Business/Strategic Risk
- Reputation Risk
- Outsourcing Risk
- Contractual Risk

Training
- Banking – E Learning
- Corporate Training
- Regular Risk Management Training
- Online Training material
- Workshops / Events

Recruitment
- Virtual Risk Managers
- Full Time Risk Professionals
- Part time Risk Professionals
- Risk Managers on call – free

Our value added Services

1 Risk Management Advisory Services

- This group of services covers the risk management consulting and advisory services covering various risk types such as credit risk, market risk, liquidity risk, operational risk, fraud risk, compliance risk etc.

2 Training and Knowledge Transfer

- We also help organizations and people at large with training needs and conduct customized and generalized workshop, seminars and knowledge transfer initiatives.

3 Helping you with temporary or permanent need for Risk Professionals

- We interact with so many risk professionals in various forms that we are able to easily help you with your need for risk experts.
- Whether it is for full time employment, part time project based or for expert advice, we can connect them directly to you.

Challenges that companies face today

ADVISORY

Introduction of GST, IFRS, and Direct Tax Code

A lot of regulations are set to change in the next few years. These are sweeping changes and companies in India need to be geared up with many internal and technological changes before things are done.

Redeployment of human capital across the organization

As companies are addressing cost cutting measures, there is a lot of internal movement to absorb excess manpower in sales and operational departments. But these movements come at a hidden cost. The cost of loss of knowledge in the old role and the time taken to gain experience in the new role.

Frauds are ever-increasing

Banking and manufacturing companies alike are faced with a challenge to combat internal and external frauds. With default rates increasing for the consumer segment, the credit card industry is taking a big hit as well. Corporate governance has taken a toll with the Satyam fiasco.

Regulatory environment continues to be complex

Interpretation of complex regulations makes compliance to these regulations difficult. Future changes in regulations add to the complexity and uncertainty. And companies are not prepared for this.

Uncertainty in the global and local markets

The financial and liquidity situation across the globe continues to be gloomy. Although recovery seems not far away, whether this recovery reverses all the negative impact and brings India Inc to the mid 2008 period is a question.

Finally, competition

We can never forget that competition is always a concern for any company at any point of the economic cycle.

Engagement Model – How we will Help you.

Ongoing Reviews – Short Visits

Approach:

1. Monthly /quarterly visits to review concern areas
2. Timetable by prioritizing areas
3. **Deliverable is a review report with areas of weakness identified, possible process changes, recommended solutions**

Team Size & Duration:

1. 1-2 persons.
2. Each visit to last from 3-5 working days

Benefits

1. Allows company to pay for smaller visits.
2. Helps to build a good risk culture in the organisation as monthly visits prepare staff and help them learn from the interactions.
3. Client can begin to see value and can continue us if required.
4. Economical in long run since the advise is constantly updated based on new risks.

Specific Reviews – Deep consulting

Approach:

1. Risk Management consulting services are provided for areas identified by the management as weak areas. Comprehensive reviews are then undertaken for these areas
2. **Recommended solutions/ suggestions are offered in the form of a report**

Team Size & Duration:

1. Team size will be 2-3 persons consisting of semi-experienced and experienced professionals
2. Duration likely to be 2-6 weeks or more

Benefits:

1. Enables management to focus on areas that require attention.
2. Management can implement any or all solutions.
3. Single interaction means that management time is not required frequently.

Banking Courses - E Learning

TRAINING

- Online E Learning courses from World's largest Financial E Learning Co.
- Special Pricing – Discounted pricing for E Learning courses
- Simple implementation in a week

EXAMPLE COURSES

- Anti Money Laundering (Library of 6 courses)
- Asset Liability Management (Library of 28 courses)
- Bank Branch Management - Deposits (Library of 4 courses)
- Bank Branch Management - FX Operations (Library of 3 course)
- Bank Branch Management - Retail Banking (Library of 3 courses)
- Bank Branch Management - Risk Management (Library of 3 courses)
- Basel II and III - University (Library of 39 courses)
- Basics of Banking (Library of 13 courses)
- Capital Adequacy Planning - Basel I (Library of 7 courses)
- Commodity and Energy Markets (Library of 3 Courses)
- Corporate Governance (Library of 9 courses)
- Counterparty Credit Risk (Library of 9 courses)
- Credit Analysis (Library of 13 courses)
- Credit Derivatives (Library of 23 courses)
- Credit Ratings (Library of 3 courses)
- Equity Markets (Library of 10 courses)
- Fixed Income Markets (Library of 19 courses)
- Foreign Exchange Markets (Library of 9 courses)
- Futures and Forwards (Library of 7 courses)
- Governance, Risk and Compliance (Library of 7 courses)

Our Recruitment services

Full Time Staffing

- Riskpro is constantly building its network of Risk Professionals across India
  - Today, we can help you hire risk professionals at all levels of experience
- We differentiate from other recruitment firms, because, as Risk Managers ourselves, we are able to better match your requirements and candidate experience
- Our charge out rates are competitive
  - Slab rates. As we do more business with you, the rates come down.

Temporary Staffing - The Project Team

- Pool of highly qualified staff with deep risk expertise
- Available for your short to medium term needs
- Varying levels of professionals available. Experience starting from 4 years to 13 years. All will have CA, ICWA or equivalent qualification.
- The Project employees pool will be available as per your needs and the employees on site can start/stop projects as per your master project plan.

Compare Riskpro to Large consulting firms

- Global consulting firms have strong repository of global best practices in Risk Management
  - Why pay for this knowledge when all you need is helping hands to support your Risk Management Department for with Risk Assessment, Mitigation and Gap remediation
- Tendency to reduce project costs by staffing with lower level employees
  - We remain committed on the quality of staff. You select our initial staff and any future replacement. Our staff experience levels will always remain within your expectations
- Global firms provide offsite support with same billing rates
  - Riskpro can provide offsite support to the Project using talented resources and substantially lower rates.
  - A hybrid solution

Examples of our Involvement

Risk Based Internal Audit

Risk Based Internal Audit

Internal Auditing helps an organization accomplish its objectives by bringing a systematic, disciplined approach to ***evaluate and improve the effectiveness of risk management, control and governance*** processes.

Source: The Institute of Internal Auditors 1999 (IIA)

Enterprise Risk Assessment

Risk Assessment

Process Reviews

Fraud Mitigation

Control Reviews

Transaction Audit

Need of Organizations

Increasing Enterprise Risk Focus

Benefits of Risk based Audit

- Traditional audit view value added techniques
- Risk profile of Businesses
- Internal Controls & Ops Risk reviews
- Cost reductions recommendations
- Review of Fraud Risk Controls

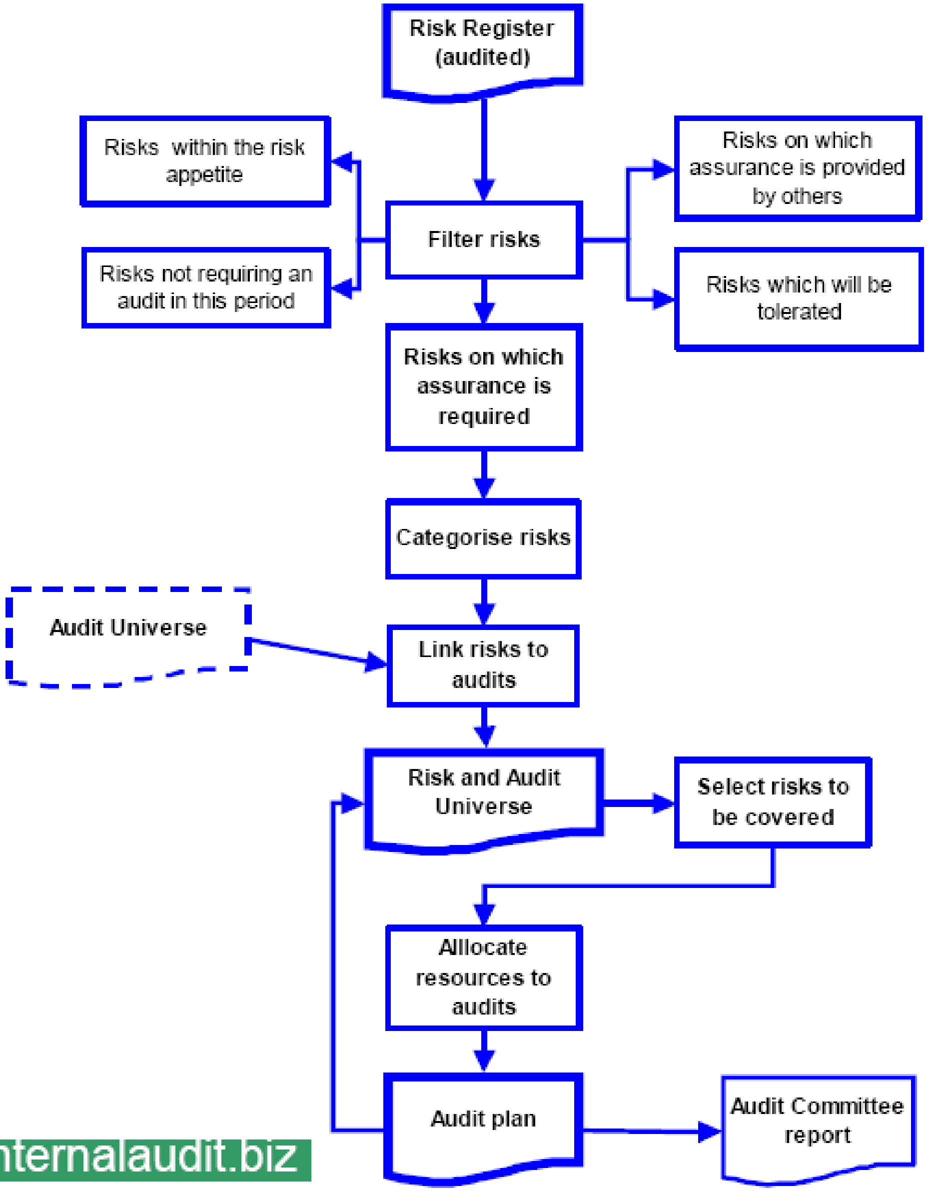
Scope of Risk based Internal Audit Services

▲ Corporate Governance Framework	→ **Enhance shareholder value**
▲ Business Strategies and Risk Appetite	→ **Is your direction right?**
▲ Policy and Process Framework	→ **ensure processes are well defined.**
▲ Risk Management Framework	→ **enhance risk mitigation efforts**
▲ Fraud Risk Management Initiatives	→ **Minimize fraud incidents**
▲ Internal Control Framework	→ **Minimize Operational Risks**
▲ Financial Statement Closing Process	→ **Minimize Accounting Errors**
▲ Transactional Review	→ **Are your transactions correct**

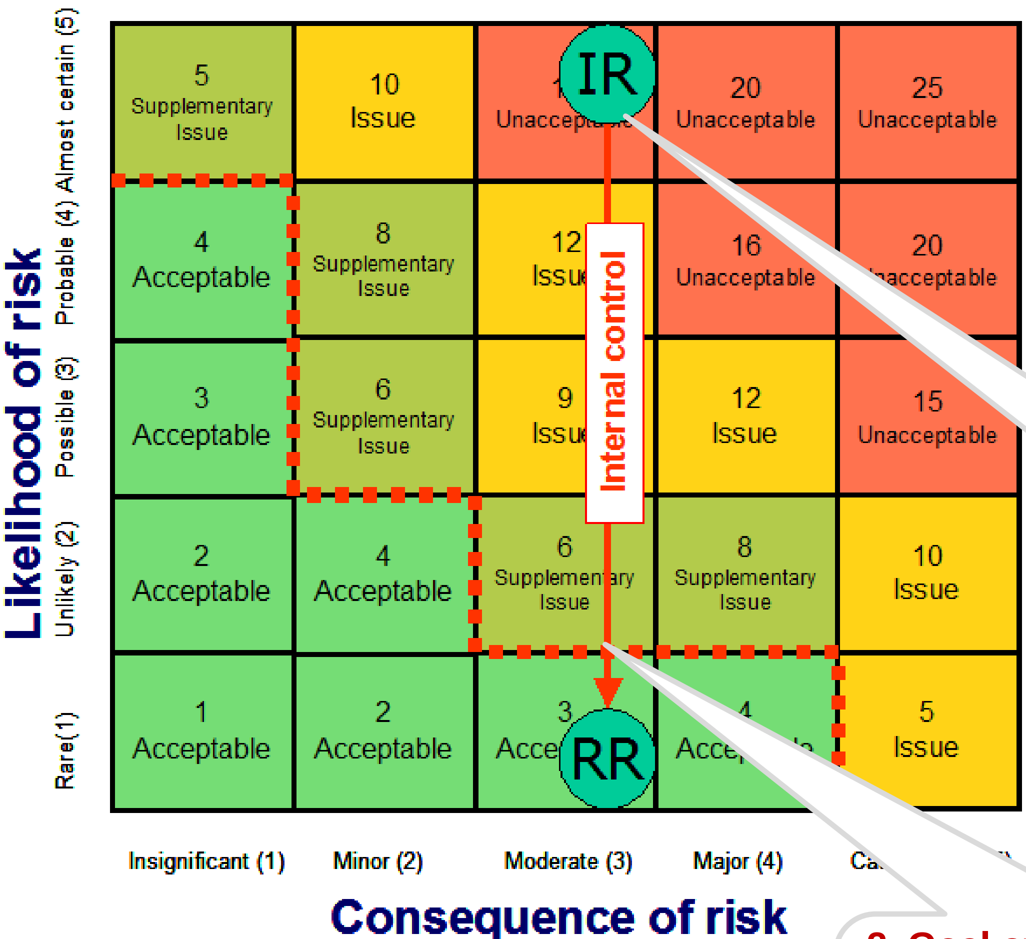
UPGRADE FROM TRADITIONAL AUDITING

ADOPT RISK BASED AUDITING…. USE RISK EXPERTS

Risk Based Internal Audit Process



Significance of Risk Based Internal Audit (RBIA)



Unacceptable: Immediate action required to manage the risk

Issue: Action required to manage the risk

Supplementary issue: Action is advisable if resources are available

Acceptable: No action required

▪ ▪ ▪ ▪ ▪ Risk appetite, as defined by the board

IR = Inherent Risk   RR = Residual Risk

1.Goal of RBIA
Minimize unacceptable inherent risk to a level that it becomes acceptable and cannot be reduced further.

2. Goal of RBIA
Ensure effectiveness of internal controls such that most risks are below the risk appetite (- - -) defined by the Company

Risk Pro
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Forensic Services

Fraud Issues – Current Environment

U.K data leaks from Noida BPO
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Some Alarming Statistics

- Participants in an occupational fraud survey estimated that U.S. organizations lose 7% of their annual revenues to fraud. The figure is **much higher in Developing Nations like India & Brazil** where the fraudulent often walk away scot-free due to lack of evidence and proactive measures.

- **Occupational Fraud Schemes tend to be very costly.** *The median loss caused by the occupational frauds in this study was $175,000*. More than one-quarter of the frauds involved losses of at least $1 million.

- **Occupational Fraud Schemes frequently continue for years before they are detected.** The typical fraud in the study lasted two years from the time it began until the time it was caught by the victim organization.

Source : CFE www.acfe.com

Alarming Statistics (Cont …)

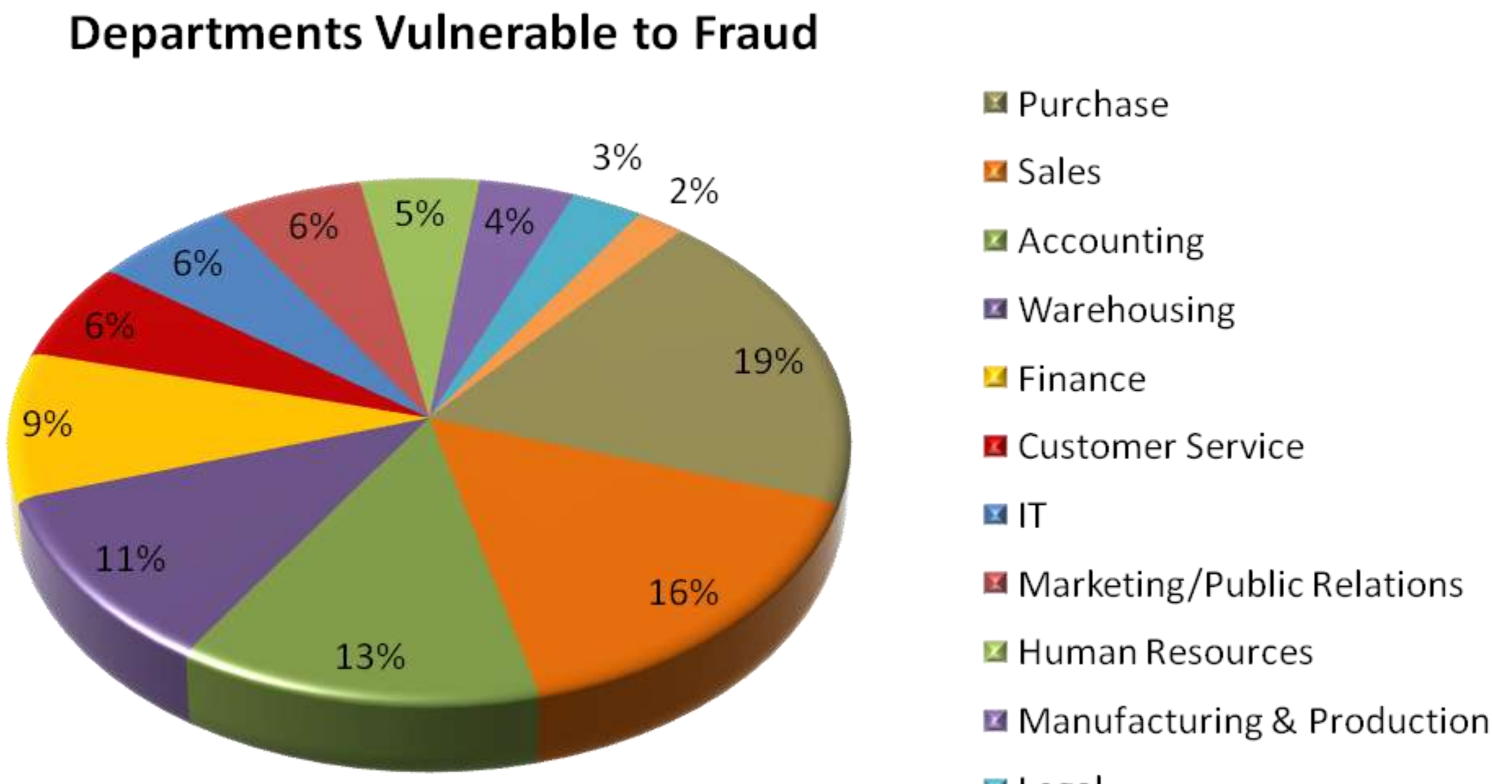
- **Medium and Large businesses are especially vulnerable to fraud.** The median loss suffered by organizations with 100 employees is approximately $200,000**.** This was higher than the median loss in any other category, including the largest organizations. Small businesses also suffered with employee fraud. Cheque tampering and fraudulent billing were the most common small business fraud schemes.

- **Lack of adequate internal controls was most commonly cited as the factor that allowed fraud to occur.**

- Seventy-eight percent of victim organizations modified their anti-fraud controls after discovering that they had been defrauded and have suffered both monetary and reputational loss.

Source : CFE www.acfe.com

Current Landscape



Source: Ernst & Young Fraud Survey 08-09

Forensic Services – Need of today

- An insider may be involved in fraud which may cause damage to reputation of company.
- Prevention is better than cure. Good Internal Control goes long way in protecting and preserving organizational values, reputation and wealth.
- Fraud losses are direct reduction of companys' profit and net revenue.
- Organizations often operate in unfamiliar territories or with little knowledge of the background, reputation or ability to conduct business of their potential business partners.
- Your vendor might have furthered outsourced the task and that party might be involved in malpractice.
- Background check is necessary for new employees /clients who deal with sensitive information.
- Non compliances and fraudulent vendors can cause losses and companies need regular monitoring.

Our Forensic Services

- Fraud Investigation
- Fraud Risk Management
- Vendor Monitoring
- IPR and Piracy Protection
- Background Verification
- Litigation Support
- Corporate Intelligence
- IT Forensic
- Business Ethics and Integrity Services
- Fraud Awareness Workshops

Our Solution for Fraud Investigation

Based on our understanding of your requirements, we have customized a package of our solution offerings to meet your needs.

To detect and prevent fraud and evaluate Code Of Conduct Compliance on following parameters :

- Fraud Detection
- Fraudulent Vendor
- Recruiting new dealers, suppliers, franchisees or distributors
- Anti-Fraud Measures
- Monitoring Compliance and Aut horization
- Workplace Practice
- Background check for employees
- Background check for customers
- Prevent default of high value bills

Our Solution For you

Analyze

- Understanding Your Supply Chain
- To Monitor Your Process
- Evaluating your need

Investigate

- Source Root cause of Problem
- Obtaining And securing Evidence
- Confidential Interviews with vendors

Resolve

- Prioritize solutions and remedial measures
- Quantify Loss and Suggest possible Actions
- Solve Compliances Issues

Benefits To You

- Protects you from any Monetary or Reputation damage
- Code of conduct establishment
- Enables you to identify risks / control gaps
- Helps you identify any undisclosed production
- Risk Mitigation

Risk Pro
Connect with Risk Professionals

Forensic Services - Process Overview

Riskpro Forensics and Fraud Investigation Life Cycle Services

Assessment → Investigation → Analysis → Reporting

Fraud Investigation
- Cyber Crime Investigation & Response
- Forensics Analysis & Reporting
- Forensics & Investigation Process Design/ Implementation
- Accounting Fraud Investigation

Fraud Risk Management
- IT Risk Diagnostic
- Organizational Culture Assessment
- Internal IT Control & Risk Analysis
- Security & Privacy Program
- Data Loss Prevention
- Anti-Fraud Measurement

Background Verification
- Past Records Verification
- Education Verification
- Employment Verification
- Reference Verification
- Criminal Verification
- Address Verification

Litigation Support
- IT Evidence Collection
- Business Interruption Claims
- IPR Disputes
- Joint Venture Partnership Disputes
- Complex Case Management

Corporate Intelligence
Vital Information Collection related to
- Business
- Dealers
- Franchisees
- Distributors
- Suppliers & Service Providers
- Organization to be acquired or merged

Business Ethics & Integrity
- Vendor Monitoring
- Vendor/Third Party Program
- Vendor/3rd Party Assessment
- Code of Conduct
- IT Governance (COSO/COBIT) Design & Implementation
- Procall

Legal and Regulatory Compliance
- Sarbanes Oxley compliance
- Clause 49 SEBI compliance
- FCPA(Foreign Corrupt Practice Act) act USA 1973
- KYC - Banks

Training & Education

Our Approach and Value Proposition

- Protects you from any Monetary or Reputation damage
- Ensures that the Code of Conduct is understood, followed and not violated
- Enables you to identify risks / control gaps
- Helps you identify any undisclosed production
- Risk Mitigation
- Process Improvement & Reengineering
- Improved Corporate & IT Governance
- Evaluate & Classify Third Party Risk
- Monitor and verify security controls contracted to business vendors
- Mitigation of vendor service delivery risk

Our Forensic Team

- Our team consists of CAs, CPAs, MBAs, fraud investigators, lawyers and law enforcers.
- Our team members have been involved in various Fraud Investigations, Fraud Risk Management, Brand Protection and anti-counterfeiting assignments and enforcement action consulting. They have worked with CBI, IB, Economic Offence Wing Police department and the Crime Branch in various towns and cities of India.
- We also liaison with people who know the ground realities and can swiftly and secretly work in tandem with us.

Other Services

Enterprise Risk Management (ERM) - Methodology

You select the level and size of ERM efforts to suit your needs and budget.

1 Foundation	2 RISK IDENTIFICATION	3 BASIC ERM	4 ENHANCED ERM
		Risk Identification	Risk Identification
		Foundation	Foundation
•ERM vision •Goals and objectives •Policies •Organization structure •Alignment to strategies	•Risk Assessment •Gap Analysis •Risk Mapping	•FOUNDATION TASKS •RISK ASSESSMENT TASKS •Risk Mgmt for 2-3 critical risks •Evaluate existing RM structures •Enhanced management reports •Dashboards •Monitoring tools •Risk based Communication	•Foundation Tasks •RISK Identification •Enhanced Framework

IT Governance

IS AUDIT

- Operating Systems Audit
- Database Audit
- Networking Audit
- Firewall Audit
- IDS Audit
- Web Application, Data Center Audit
- Internet Banking, Core Banking Audit
- Performance & Forensic Auditing
- Application Systems - Functional review
- Compliance with IS Policies & Procedures

IT GOVERNANCE

- COBIT
- ValIT
- Balanced Scorecard
- IT & Business Maturity Models

IT ASSURANCE

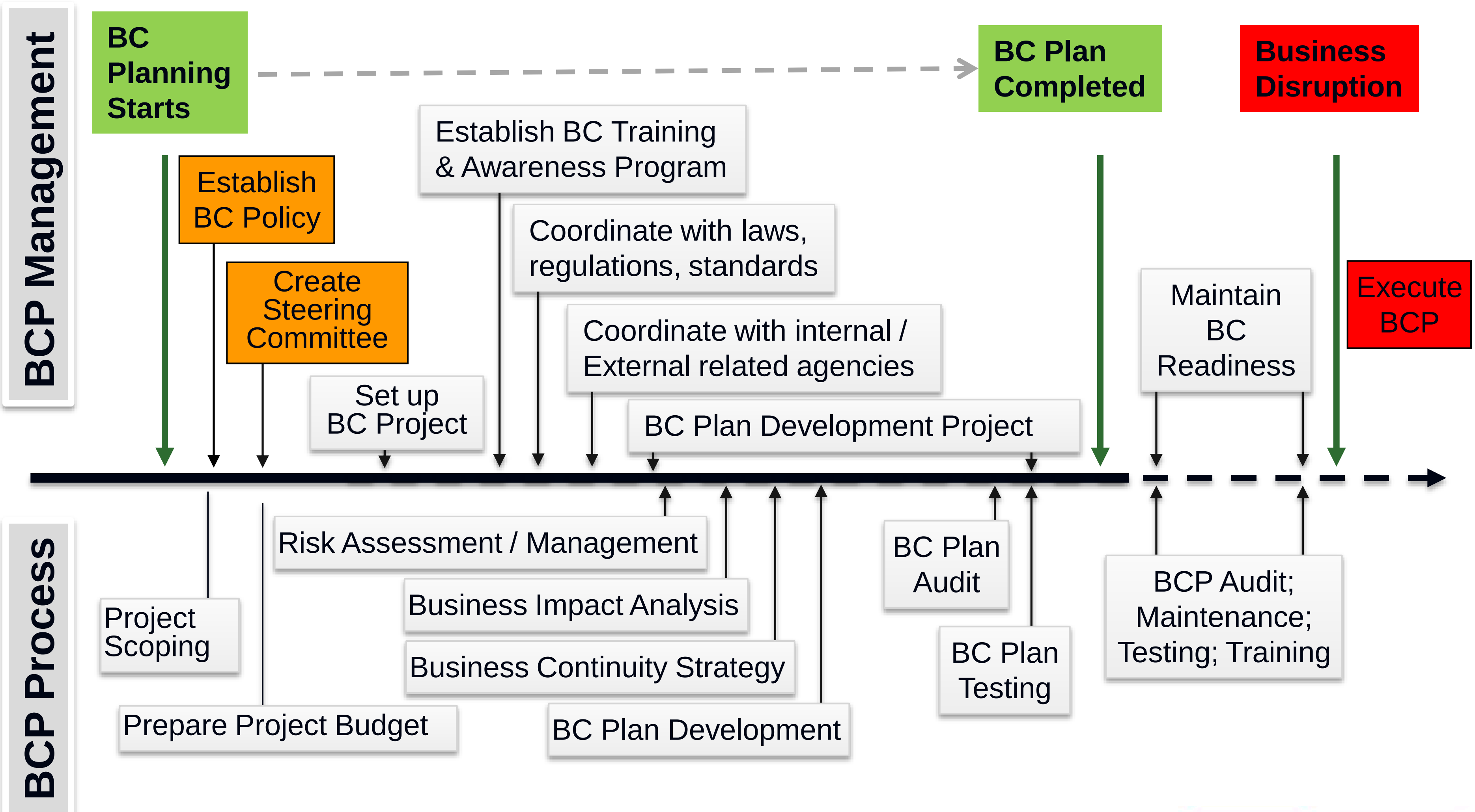
- Business Continuity Planning
- Computer Crime Investigations
- Training in IT
- Compliance with IS Policies & Procedures

INFORMATION SECURITY

- Penetration Testing
- Application Systems - Security review
- Review of IS Controls
- BS 7799 / (ISO 27001) Implémentation
- Formation of IS Security Policy
- Compliance with IS Policies & Procedures

Business Continuity Management – Processes and Timelines

How we Do



Governance, Risk and Compliance (GRC)
Risk management software implementation

Govern risk & compliance with business benefits

- Riskpro helps organisations adapt to change, manage risk, and effectively comply with the risks and regulations which effect their businesses.
- Helps in successfully managing risk and achieving compliance in an ever-changing environment while reducing costs and improving corporate performance every day.

GRC software solutions

- Riskpro has tie-ups with world leaders in implementation of risk management software solutions.
- Centralising risk and compliance management.
- GRC control panel – dashboard for decision makers.
- Real time reporting with status updates
- Risk reporting

Comprehensive risk review model – PE/VC Investments

Risk review before investment

- Evaluate and conclude on Business Risk, Project Risk
- Review of existing controls and policy framework to mitigate risks.
- Governance, Management Philosophy review
- Internal Controls for accounting/ reporting to ensure proper accounting

Risk Management services during and post investment

- Proper accounting and disclosure of transaction by investee company
- Establishing a framework for Risk management at investee company
- Document key risk policy
- Implement a simple MIS and Risk Analytics framework

Periodic reviews / audits after investment

- Quarterly visit to investee company to review operations, identify key risks and any risk management issues
- Help enhance internal controls, risk management initiatives to ensure sound business execution
- Provide quarterly reporting of findings to PE/VC firm

RESUMES – Our team

Manoj Jain

- **Founder - Riskpro**
- CA, CPA, MBA-Finance (USA), FRM (GARP)
- Over 10 years international experience – 6 years in Bahrain and 4 years USA
- 15 years exp in risk consulting and internal audits
- Sox Compliance project for Fannie Mae, USA ($900+ Billion Mortgage Company)
- Specialization in Operational Risk, Basel II, Sox and Control design
- Led medium to large engagement teams

Rahul Bhan

- **Co- Founder - Riskpro**
- CA (India), MBA (Netherlands), CIA (USA)
- Over 15 years of extensive internal and external audit experience in India and abroad.
- Worked with KPMG United Arab Emirates, PKF South Africa, Ernst and Young Kuwait, Deloitte Netherlands and KPMG India.
- Worked with clients in a wide variety of industries and countries including trading, retail and consumer goods, NGO, manufacturing and banking and finance. Major clients include banks, investment companies, manufacturing organizations, aviation etc.

RESUMES - Our team

Credentials

Casper Abraham

- **Co-Founder - Riskpro**
- PGD (Electrical & Electronics & Computer Programming)
- 30 years of experience in Information & Communications Technology (ICT) Solutions for Retail, Garments, Manufacturing, Services Industries.
- Has created Companies, Divisions, Products, Brands, Teams & Markets.
- Consulting in Business, Technology, Marketing & Sales & Strategic Planning.
- Advisory, Training, Workshops & Implementation in Systems Thinking, Systems Modeling & Balanced Scorecard
- Worked with TIFR, Mahindra, Ambience, Communico-Graphique & Ionidea Inc, USA,

Kumar Bhukhanwala

- **Co-Founder - Riskpro**
- B.Com, CA
- 30 years of accounting, finance and risk management experience
- Most recent employment with Emerson, a USA Fortune 500
- Worked for Hinduja, Pidilite, Excel Industries and internationally
- Strong Financial Process and internal controls experience

RESUMES - Our team

Anjay Agarwal

- **Co-founder- Riskpro**
- LLB, CA, CISA, CWA, CS, CFE and others
- Over 15 years of experience in the field of Audit, Taxation, Investigations.
- Specializing in the field of Systems Audit, Cybrex Audit, Computer Crime Investigations, IS Forensics
- International Committee Member of Governmental and Regulatory Agencies Board and Academic Relations Committee of ISACA, USA

Piyush Kumar

- **Co-founder- Riskpro**
- Founder of PMG, a TQM Consulting Co in Delhi
- Mechanical Engineer
- 20+years experience in TQM concepts.
- Strong skill set in various productivity & quality improvement projects including Six Sigma offerings
- Past experiences include reputed organizations like Andersen Consulting, Eicher Consulting & Nathan & Nathan consultants

Credentials

RESUMES - Our team

Rajesh Jhalani

- **Co-founder- Riskpro**
- B.Com, FCA
- Senior Partner with 48 year old Delhi based Chartered Accountant firm, Mehrotra and Mehrotra
- Over 19 years of experience in the field of Audit, Taxation, Company law matters.
- Major clients served are NTPC, BHEL, Bank of India, PNB, Airport Authority of India etc.

Saurabh Kumar

- **Co-founder- Riskpro**
- CPA (USA), MBA (India)
- Founder of SRM Forensic Accounting and investigations
- 14+ years experience in Forensic accounting and investigations in India, Middle East and USA.
- Expert in carrying out risk reviews, fraud investigations, litigation support etc.
- Past experiences include reputed organizations like PWC, KPMG, Moore Stephens etc.

RESUMES - Advisors

Credentials

Mr. MP Mehrorta

- **Founder partner of Mehrotra and Mehrotra, a 48 year old CA firm in India**
- Bcpm, FCA, LLB
- Over 48 years of experience in audits, taxation, legal matters, loan syndication etc.
- Trustee of Cochin Port Trust, Member of Task Force for MOUs, Ministry of Heavy Industries & Public Enterprises, Govt. of India, Ex- Member of Central Board of Trustees, Employees' Provident Fund Organisation (EPFO), Ministry of Labour, Govt. of India, New Delhi.
- Ex - Director, Canara Bank

Mr. PK Gupta

- **Practicing chartered accountant in Delhi**
- CA, ICWA
- Over 35 years of professional experience.
- Trustee, Kargil Shaheed Smarak Samiti
- Hony. Treasurer, World Academy of Spiritual Sciences (WASS).
- Panel Arbitrator, International Centre for Alternative Dispute Resolution
- Arbitrator, Cement Corporation of India
- Arbitrator, Bombay Stock Exchange Limited
- Arbitrator, Central Depository Services (India) Limited
- Arbitrator's Panel of Indian Council of Arbitration

RESUMES - PARTNERSHIPS

Andrew Hiles

- **Specialist Risk Consultant – Business Continuity**
- Founder and 15-year Chairman of Survive, the first international user group for Business Continuity professionals
- Founding director and first Fellow of the Business Continuity Institute
- Over 25 years international consulting expertise in Risk, Crisis, Emergency, Incident, and Business Continuity and ICT Disaster Recovery Management
- Multi-sector experience including Banking, Insurance, Finance, Oil, Gas, Energy, Manufacturing, Retail, Hi-Tech & Telecom
- Western Press Award for services to business, 1994; BCI/CIR nomination for lifetime achievement in BC, 1999, London; inducted into BC Hall of Fame by CPM magazine, 2004, Washington DC.

Team Experiences

OUR CLIENTS

TrainingCentral

riskraft™
Manage your Risk Better ... With us

بنك دبي التجاري
Commercial Bank of Dubai

TEAM EXPERIENCES

Ernst & Young — Quality In Everything We Do

KPMG

kotak®

Deloitte.

PricewaterhouseCoopers

Pidilite — Building bonds

PKF

Navigant Consulting

FannieMae

الشركة العربية للاستثمار ش.م.ع
The Arab Investment Company S.A.A.

MOORE STEPHENS

Evextra

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THANKS